#### IMPROVING LIVES SELECT COMMISSION

Venue: Town Hall, Moorgate Street, ROTHERHAM. S60 2TH Date: Wednesday, 3rd February, 2016

Time: 1.30 p.m.

#### AGENDA

- 1. To consider whether the press and public should be excluded from the meeting during consideration of any part of the agenda.
- 2. To determine any item(s) the Chairperson is of the opinion should be considered later in the agenda as a matter of urgency.
- 3. Apologies for absence.
- 4. Declarations of Interest.
- 5. Questions from members of the public and the press.
- 6. Communications:-
  - LSCB Audits.
  - Work Programme 23<sup>rd</sup> March, 2016.
- 7. Minutes of the previous meeting held on 16th December, 2015 (herewith) (Pages 1 11)
- 8. Rotherham Local Safeguarding Children Board Annual Report 2014-2015 (herewith) (Pages 12 68)
- 9. Safeguarding Children and Families Performance 2015/16 3rd Quarter Report (December 2015) (herewith) (Pages 69 101)
- 10. Date and time of the next meeting Wednesday, 23rd March, 2016 at 1.30 p.m.

#### Improving Lives Select Commission membership:-

Chair – Councillor J. Hamilton Vice-Chair – Councillor Pitchley

Councillors Ahmed, Astbury, Beaumont, Clark, Cutts, Elliot, Hague, Hoddinott, Jepson, Jones, Reeder, Rose, Rosling, Taylor, Tweed and M. Vines (18).

Co-opted members:- Ms. Jones (Voluntary Sector Consortium), Mr. Smith (Children and Young Peoples' Voluntary Sector Consortium), Mrs. Clough (ROPF: Rotherham Older Peoples Forum) for agenda items relating to older peoples' issues.

Catherine Parkinson Interim Director for Legal and Democratic Services

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Agenda Item 7

#### IMPROVING LIVES SELECT COMMISSION 16th December, 2015

Present:- Councillor Hamilton (in the Chair); Councillors Ahmed, Astbury, Beaumont, Elliot, Hague, Hoddinott, Jepson, Reeder, Rose, Taylor and M. Vines. Co-opted Members Ms. J. Jones and Mr. M. Smith were also in attendance.

Apologies for absence were received from Councillors Cutts, Jones and Pitchley.

#### **30. DECLARATIONS OF INTEREST.**

Ms. J. Jones, Co-opted Member representing the Voluntary Sector Consortium, declared a pecuniary interest due to her substantive employment with Giving Real Opportunities to Women (GROW) representing a 'beneficial interest'. This was in relation to items 9 (Rotherham Child Sexual Exploitation Needs Analysis) and 11 (Overview of progress to date of the Child Sexual Exploitation Delivery Plan 2015-2018 in the specific areas of Voice and Influence Impact and work undertaken in schools in Rotherham). GROW had been contracted to deliver support services to victims and survivors of CSE and their family members.

Joanna left the meeting room when these items were being considered and did not take any part in their discussion.

#### 31. QUESTIONS FROM MEMBERS OF THE PUBLIC AND THE PRESS.

There were no members of the public or the press in attendance.

#### 32. COMMUNICATIONS.

Nothing was raised under this item.

# 33. MINUTES OF THE PREVIOUS MEETING HELD ON 4TH NOVEMBER, 2015.

The minutes of the previous meeting of the Improving Lives Select Commission held on 4<sup>th</sup> November, 2015, were considered.

Councillor Hoddinott requested a progress update in relation to Minute number 25 (Minutes of the previous meeting held on 23<sup>rd</sup> September, 2015). She had been requesting the details of the Child Sexual Exploitation Scorecard since July, 2015.

Gary Ridgeway responded on behalf of the Rotherham Local Safeguarding Children Board (?). He acknowledged that the scorecard had been outstanding for some time and apologised for this. Finalising and circulating the CSE Scorecard had been difficult because the picture

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kept on developing, leading to the Scorecard becoming out of date. It would be circulated as it currently stood.

Councillor Hoddinott, under the same Minute from the previous meeting, asked for an explanation of Regulation 44 reports and where they had been reported to. She had first asked this question at the September meeting.

Jean Imray explained the statutory nature of the Regulation 44 reports. It was a requirement that an independent person undertake the reports and they be signed off by the Service Director. It had become clear that the reports had not been good enough, as the Ofsted judgements following inspections at the Residential Homes would not have been such a surprise. Had the reports picked-up on the matters they would have been corrected immediately. The reports needed to be undertaken with rigour and detail and the quality of future reports would be a central focus.

Councillor Hamilton, Chair of the Improving Lives Select Commission, requested that a spotlight review be undertaken in six-months' time on how the Regulation 44 visits were progressing, along with looking at the content and quality of reports and how the Local Authority was responding to them.

Councillor Hoddinott confirmed that herself and Councillor Ahmed had received communications about their new position as audit lead Member to the Rotherham Local Safeguarding Children Board, as agreed at the previous meeting. She asked the officers present for an update on the audit process.

Councillor Ahmed, substitute lead Member, noted that the terms of reference for the audit process had been distributed. She had comments to add into this as part of the two-way process. She required clarity on how the outcomes and lessons learned from previous audits had been taken on board.

Resolved: - (1) That the minutes from the previous meeting of the Improving Lives Select Commission be agreed as an accurate record.

(2) That a future spotlight review consider the process and effectiveness of Regulation 44 reports.

# 34. IMPROVING LIVES SELECT COMMISSION'S SCRUTINY REVIEW OF DOMESTIC ABUSE.

Councillor Hamilton, chair of the Improving Lives Select Commission, welcomed Jan Bean, Safeguarding Adults and Domestic Abuse Manager, and Phil Liversidge, South Yorkshire Police, to the meeting. The Scrutiny Review had been considered at the meeting of the Improving Lives Select Commission held on 23<sup>rd</sup> September, 2015 (Minute number 20).

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Further information had been submitted, including the action plan relating to the progress against the recommendations as at September, 2015. The Service's storyboard had been included. It noted: -

- Consistent representation by a sufficiently senior childrens' social care manager who would share and disseminate information appropriately;
- The Multi-Agency Safeguarding Hub (MASH) had gone live on 1<sup>st</sup> April, 2015, and it undertook 24-hour decision making;
- A concern of the Rotherham Local Safeguarding Board that South Yorkshire Police were referring a high number of cases inappropriately. A new inbox had been created for 'blue' low-level contact;
- An agreement had been reached between Children's Social Care and South Yorkshire Police that this information would be retained on children's files;
- Threshold descriptors had been updated, merged into a single document and were being implemented;
- Strengthening Families training had been rolled out;
- Practice audits had found that decision making was largely sound;
- Performance management was a daily, weekly and monthly factor and managers had a real-time performance dashboard;
- Issues for further improvement included timeliness of referral to the Multi-Agency Risk Assessment Conference;
- Further review was required on ensuring that national risk assessment models were jointly referred to by the police and the MASH;
- The effectiveness and attendance at the MARAC needed to be reviewed and addressed.

Jan and Phil reported that the Independent Domestic Violence Advocates (IDVA) received and reviewed new referrals each morning along with the police and social workers.

Phil explained the previous figures quoted that stated there had been a 75% reduction in domestic abuse. Phil had spoken to the officers involved with submitting the information. They had confirmed that twelve high risk disputes had been identified and work had been undertaken to engage with the parties, including substance misuse support. Overall, of the twelve couples, there had been a 75% reduction in disruptions. The scheme had been repeated and a similar reduction had been found again.

Councillor Hamilton requested that a follow-up report be considered by the Improving Lives Select Commission in six-months' time in relation to this programme.

Discussion followed and the following issues were raised: -

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Councillor Hoddinott referred to the HMIC report into Domestic Violence and felt that there was real cause for concern around Police's handling of domestic abuse cases. It would be important to look at how the force was responding to contacts.

Councillor Hamilton asked how cases involving children were recorded? -Jan Bean described the process that her Service followed to ensure that children were appropriately followed-up.

Mr. M. Smith noted that the four workers was less than the recommended level. How was the Service coping with demand? – Jan spoke about how the scrutiny review recommendation on the staffing establishment had helped. There were more workers on permanent contracts, meaning that retaining high quality staff on stable contracts boosted the service. Prior to the scrutiny review staff had been on one-year rolling contracts; now staff were permanent employees. Prevention of domestic abuse was a priority for the Council.

Councillor Ahmed asked about the ways in which the Service analysed cases to ensure that delivery was relevant – were significant factors / triggers analysed? What links did the Service have with CAHMS and Adult Services? - Jan explained that the service was constantly evolving due to the nature of issues that it responded to. Recently it had completed work on so-called 'honour-based' violence. She explained that RDASH and CAHMS representatives attended, along with sections of Childrens' and Adults' Services.

Councillor M. Vines asked about the review of the e-learning on Domestic Abuse and if it included other agencies? – Jan explained that the aim of the training module, which was available for all staff, was to get them to be comfortable with identifying domestic violence in a safe way. The protocol with health would be signed-off in the new year.

Councillor Hamilton welcomed the progress that had been made and asked the Improving Lives Select Commission to agree that the Review be signed off. She requested an update on the working of the MARAC in six-months' time, to be considered alongside the HMIC report.

Resolved: - (1) That the Improving Lives Select Commission's Review of Domestic Abuse be signed-off.

(2) That a follow-up report on the MARAC's progress over the next sixmonths' be considered alongside the HMIC's report at a future meeting of the Improving Lives Select Commission.

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#### 35. ROTHERHAM CHILD SEXUAL EXPLOITATION NEEDS ANALYSIS.

Councillor Hamilton welcomed Jo Abbott, Consultant in Public Health, and Gary Ridgeway, Assistant Director (CSE Investigations), to the meeting to present the following reports: -

- Rotherham Child Sexual Exploitation Needs Analysis CSE joint intelligence working group LSCB CSE sub-group (December, 2015);
- Needs Analysis Report following the Sexual Exploitation of Children in Rotherham – University of Salford Manchester (Final report, October, 2015).

Jo presented the reports: -

- She apologised for the delay in submitting the Needs Analysis to the Improving Lives Select Commission. It was the first attempt at producing a Needs Analysis and there was little to draw on nationally and Rotherham had been contacted by others for guidance;
- All figures were provided with a "Health Warning" as they were a snap shot in time (about one year ago) from various agencies. The figures provided a good proxy of services that were required;
- The CSE Needs Analysis had informed the commissioning of appropriate services for victims and survivors. It was not merely a paper exercise;
- As services were established, along with data recording systems, it was anticipated that data would be "firmed up" to assist in future needs analysis.

Key issues that had been found so far: -

- Lack of knowledge about age of consent;
- Gender inequality (girls classed a slags, whilst men receive credibility);
- Sexual violence viewed as "normal" and "inevitable" leading to a lack of reporting and disclosure;
- Health impacts psychological trauma, self-harm and suicide;
- Many victims of undisclosed abuse were receiving support in mental health, drugs and alcohol, domestic violence and criminal justice system. Services may respond to presenting issues but be less effective in addressing the underlying trauma. Jo Abbott had been having discussion with Psychotherapists at RDASH to address this. She has been working closely with other agencies on

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case based discussion and help to navigate to appropriate services and offer support;

- Support for survivors Pyramid effect with a broad base and more specialist services at the top. Self-help was at the bottom of pyramid and support going through the court process, counselling and specialist mental health services were at the top;
- All the recommendations have been picked up in the CSE Action Plan.

Jo presented the information within the report undertaken by Salford University. This report was commissioned to hear the voices of victims and their families following being accused in reports of not listening and not being transparent. This has partly led to a lack of trust. The voices of victims and their families hold the key to what is happening and how to address it.

The Salford report: -

- Independent report carried out by the University of Salford;
- The objectives were to: -
  - Gain understanding and insight into the views of victims, survivors and their families affected by CSE from all sections of the population;
  - To better understand the scale and nature of CSE as it affects the diversity of minority groups with particular emphasis on Roma and Asian communities.
- Views were collected via focus group and online questionnaires. Participants did not shy away from explaining the difficulties they faced and issues of trust as past mistakes created a sense of vulnerability;
- There was evidence that healing was starting to take place amid determination to meet current and future needs with a sense of collective rigour;
- One quote: "I don't want to survive, I want to thrive".

Questions and comments followed, and the following matters were covered: -

Councillor Ahmed asked why health referrals were so low and whether there were barriers to them reporting. - Jo explained that awareness raising was leading to increased reporting. Health staff were being given designated protected learning time.

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Councillor Hamilton asked why high levels of chlamydia were being reported but there were low referrals from health partners? - Jo explained about the Sexual Health Strategy Group and the flag system that was in place to ensure that referrals were made following appropriate contacts, including following requests for emergency hormonal contraception.

Councillor Hoddinott asked what agencies had learnt from the reports. What was the feedback from victims and survivors on the reports? - Jo explained that the University of Salford was providing feedback to the victims and survivors who had contributed.

Gary explained how the reports had shown him how important the third sector was in meeting victims' needs.

Kay Denton-Tarn, Healthy Schools Consultant, explained that the issue of consent was part of national PSHE materials for secondary schools. It was also important that age-related appropriate information was shared throughout the school day; it should not just be confined to PSHE lessons. Equal choices, chances and expectations needed to be in place and their absence challenged.

Councillor Hoddinott asked whether early intervention or targeted support could be provided to groups showing concerning attitudes? - Kay explained that this would be done separately on a case-by-case basis depending on the issues involved. Professional judgement would be important and school and family engagement was crucial.

Jean Imray referred to children's access to violent and sexually violent computer games was a concern of hers, along with wider issues of community cohesion and separation.

Councillor M. Vines asked how agencies were working with ethnic minority communities - There was some mistrust within ethnic minority groups. Third sector agencies needed to be made more accessible.

Councillor Rose asked what support was available for wider families of victims and survivors and the support and guardianship available for children born as a result of CSE? - Jo Smith explained about the counselling that was available, and how this often enabled victims to disclose other incidents which resulted in other agencies needing to become involved.

Councillor Ahmed asked about participation in the focus groups. Was this positive? Did ethnic minority groups participate in the questionnaires? - Jo Smith explained how fragile participation was. Support needed to be provided individually in order to not jeopardise justice processes.

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Councillor Hoddinott was concerned that perpetrator groups had not been engaged with. She also asked how Mosque groups were being engaged with in the programme of CSE awareness raising? - Gary Ridgeway agreed and this had been recognised as an issue. He saw their involvement as being key to vocalising condemnation of CSE. Expertise was being shared across organisations and key workers were involved.

Councillor Hamilton asked what the biggest challenges were to delivering the recommendations of the report? - Gary Ridgeway's concern was the need for professionals to work across boundaries to achieve all the aims of victim support and bringing perpetrators to justice. This would involve moving from a narrow agenda and a cultural shift. Jean Imray required reassurance about resources. The Council was receptive to responding to demand but large scale and significant investigations were happening all of the time that had impacts on resources.

Resolved: - (1) That the covering report and the Local Safeguarding Children's Board and University of Salford reports be noted.

(2) That further updates be provided to the Improving Lives Select Commission in relation to progress against these reports.

(3) That the researchers from the University of Salford be invited to attend a future meeting of this Commission to discuss their report.

#### 36. UPDATE ON MULTI-AGENCY REFERRAL PANEL.

Consideration was given to the report presented by Gary Ridgway (Assistant Director (CSE Investigations)) that outlined the CSE multi-Agency Risk Management Panel (MARP).

The MARP was a monthly multi-agency group with a range of managers present with sufficient authority to make decisions in respect of their service and, if necessary, act outside traditional or accepted practice. The chair was the Superintendent Deputy District Policing Commander, the deputy chair and staff officer function was provided by an interim Assistant Director from the Council, and business support was also provided by RMBC. MARP considers potential victims, perpetrators, locations and it has a small strategic role regarding issues that may influence effective CSE service delivery.

MARP seeks to improve outcomes for young people believed to be at risk of Child Sexual Exploitation (CSE) by discussing difficult cases with the allocated social worker and initiating appropriate supportive activity. The MARP was not a review process of professional practice or a means of escalation where professionals did not agree. Although by its very nature MARP sometimes strays into these areas of practice, members were increasingly proficient at staying focused on adding value rather than review and critique.

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At the time of the meeting there had been seven MARP meetings and two extra-ordinary meetings. Social Workers saw the panel as a helpful and constructive resource. The MARP had considered 24 high risk victims and had strong engagement with the third sector. There were also strong links with the Licensing Service.

Councillor M. Vines asked what sort of work had been carried out at the four locations considered by MARP? - Gary described the involvement of agencies and local authority officers, including the BME Engagement Officer, workers from the EVOLVE team, licensing and regulation teams, and education professionals.

Councillor Hoddinott asked whether the MARP would be involved in taxi licensing issues. - Gary felt that this could lead to duplication of commissioner work and the lead for liaison lay with the CSE sub-group. However, the MARP was communicating with licensing on actions to be taken forward.

Councillor Ahmed asked if there were any partners who were signed-up but not participating? - Gary outlined how the experience had been that there was a need for an 18+ MARP with Adult Social Care.

Councillor Ahmed asked about Make Safe. - Gary outlined the work that had taken place with hotels and food outlets.

Councillor Hamilton asked how the MARP recorded their successes and how case recording was undertaken? – Each case was minuted and this information was circulated to each agency involved.

Resolved: - That the developments in respect of the Multi-Agency Referral Panel be noted.

#### 37. OVERVIEW OF PROGRESS TO DATE OF THE CHILD SEXUAL EXPLOITATION DELIVERY PLAN 2015 - 2018 IN THE SPECIFIC AREAS OF VOICE AND INFLUENCE IMPACT AND WORK UNDERTAKEN IN SCHOOLS IN ROTHERHAM.

Kay Denton-Tarn, Healthy Schools Consultant, and Jo Smith, CSE Support Services Co-ordinator, had submitted a report that provided an update on Voice and Influence Work and work undertaken in Rotherham's schools in response to CSE.

The update outlined the activities taking place across a number of activity streams: -

- CSE Delivery Plan, 2015-2018;
- Voice and Influence;
- Rotherham Abuse Counselling Service (RACS) and Pit Stop for Men;
- Giving Real Opportunities to Women;

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- Rotherham Women's Refuse (RISE) Project Survive;
- Swinton Lock;
- NSPCC Helpline;
- Barnardo's;
- Work undertaken in schools;
- Primary children childline/NSPCC school inputs;
- Keeping safe on-line;
- Anti-bullying work;
- Puberty Education Services;
- Theatre Education on CSE;
- KS3 Chelsea's Choice all secondary and special schools and Pupil Referral Units in the Borough had signed-up to performances;
- KS4 Working for Marcus all but three schools had signed-up to a performance;
- Drugs Lifestory project.

Councillor M. Vines asked about take-up and funding of the theatre presentations in schools. - Kay explained that funding within primary schools was more difficult. Barnardo's funding had provided 8-12 workers to introduce CSE in an age-appropriate way.

Councillor Hoddinott asked what outcome monitoring had taken place? - Kay explained that this had been via CCG and Public Health funding.

Councillor Hamilton asked how on-line grooming and bullying was addressed by schools as there was often a link to peers within schools. -Jo outlined the Barnardo sessions presented in schools and drop-in sessions that were available. Kay explained that there was an antibullying officer who provided support on conflict resolution, awareness raising about on-line CSE. Rotherham's City Learning Centres offered Esafety support. Schools also had strict in-house policies on technology.

Councillor Hamilton explained how damaging bullying could be to selfesteem. She wanted to see more on-line resources offering Rotherham's youngsters support on these issues. She asked how the available information would be consistently kept up to date and whether innovative methods were being explored. - Kay described how the CCG funding had been used to quickly provide impactful resources. At risk/ vulnerable young people and their families had been invited to two evening performances. Barnardo's provision was joining-up with the Needs Analysis.

Councillor Hamilton asked whether survivors had seen any of the performances and provided feedback on it? - Gary explained that 'Chelsea's Choice' had been researched nationally with survivors.

Resolved: - That the report on voice and influence work and work undertaken in Rotherham's schools be noted.

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## 38. DATE AND TIME OF THE NEXT MEETING: -

Resolved: - That the next meeting of the Improving Lives Select Commission take place on Wednesday  $3^{rd}$  February, 2016, to start at 1.30 p.m. in the Rotherham Town Hall.



Public Report Council Meeting

### **Summary Sheet**

#### **Council Report**

Rotherham Local Safeguarding Children Board – Annual Report 2014-2015

## Is this a Key Decision and has it been included on the Forward Plan?

No

## Strategic Director Approving Submission of the Report

**Commissioner Manzie** 

### **Report Author(s)**

Steve Ashley, previous Independent Chair and author of Annual Report 2014-15, presented by Christine Cassell, Independent Chair of the LSCB from November 2015.

#### Ward(s) Affected

All wards

#### Summary

Since April 2010, Local Safeguarding Children Boards (LSCBs) have been required to publish an annual report on the effectiveness of safeguarding children in the local area. This report introduces the 2014-15 Rotherham LSCB Annual Report and offers background information to it.

#### Recommendations

It is recommended that the Improving Lives Select Commission note the report.

#### List of Appendices Included

Rotherham Local Safeguarding Children Board Annual Report 2014 - 2015

#### **Background Papers**

None

#### Consideration by any other Council Committee, Scrutiny or Advisory Panel

The report was considered by the Health and Well Being Board on 13<sup>th</sup> January 2016

# Council Approval Required

No

# Exempt from the Press and Public

No

## Rotherham Local Safeguarding Children Board – Annual Report 2014-2015

### 1. Recommendations

It is recommended that the Improving Lives Select Commission note the report.

#### 2. Background

The requirement for LSCBs to produce and publish and annual report on the effectiveness of safeguarding children in the local area is mandated in the Children Act 2004 (S14a) as amended by the Apprenticeships, Skills, Children and Learning Act 2009.

Under revised statutory guidance, *Working Together to Safeguard Children: A guide to inter-agency working to safeguard and promote the welfare of children* (HM Government March 2015), the annual report:

- Should be published in relation to the preceding financial year and should fit with local agencies' planning, commissioning and budget cycles. The report should be submitted to the Chief Executive, Leader of the Council, the local police and crime commissioner and the Chair of the health and well-being board.
- It should provide a rigorous and transparent assessment of the performance and effectiveness of local services. It should identify areas of weakness, the causes of those weaknesses and the action being taken to address them as well as other proposals for action. The report should include lessons from reviews undertaken within the reporting period.

#### 3. Key Issues

The LSCB publishes an annual business plan, which outlines the agreed priorities of focus for the Board and its partners which guides the activity of the Board business unit and the Sub Groups of the LSCB. The priority areas of focus for the LSCB in 2014-15 were as follows:

#### **Child Sexual Exploitation**

Child Sexual Exploitation has a devastating impact on its victims. Awareness about it at a professional and a community level has increased significantly, highlighting a level of need in the borough requiring a robust commitment and response from all organisations which was, historically, not as good as it should have been.

#### **Domestic Abuse**

The impact on children of living in a household with Domestic Abuse affects all aspects of their wellbeing. There is a high correlation between the children who are subject to a Child Protection Plan and the presence of Domestic Abuse in the family. Often this is in combination with mental health and substance misuse issues.

#### **Child Neglect**

The neglect of a child's physical and emotional welfare has a corrosive effect on the wellbeing if not tackled at an early stage. Children suffering neglect is the biggest category of

those who are suffering significant harm in the borough and require a Child Protection Plan. Neglect is a multi-faceted issue and requires effective multi-agency working.

#### Early Help

The number of children and young people in the borough who are at risk of significant harm, are taken into care or have concerns about them referred more than once is high / increasing. Providing the right help at the right time for children and their families can and does prevent problems from escalating.

#### **Ofsted Inspection and Improvement Actions**

Following the review of the LSCB as part of OfSTED's Single Inspection Framework in September-October 2014 the previous Independent Chair of the LSCB agreed an improvement plan with LSCB partners and the Children's Social Care Commissioner which focused on the following improvement areas:

Performance, challenge and improvement Coordination with strategic commissioning activity Hearing and acting on the experiences of others Learning and development

The LSCB Improvement Plan was submitted to Ofsted on the 25th February 2015.

#### Improvement Area 1: Performance, challenge and improvement

- The LSCB has appointed a Practice Audit Officer in order that regular auditing of multi-agency practice and outcomes for children is evaluated and the findings fed back to services.
- The LSCB has started to develop a multi-agency Performance Management Framework which will be in place by September 2015.
- The Performance and Quality Assurance Sub Groups will be combined under one chairperson in order that quantitative and qualitative information can be scrutinised and challenged more effectively.

#### Improvement Area 2: Coordination with strategic commissioning activity

- The LSCB Independent Chair is now a member of the Health and Wellbeing Board and the appointment of a new Director of Public Health will help strengthen the connectivity between child safeguarding issues and commissioning activity.
- A new local authority led Early Help Strategy is awaited and it is clear that this require a partnership approach as all agencies contribute to meeting children's additional needs and addressing vulnerabilities.

### Improvement Area 3: Acting and hearing on the experiences of others

- The LSCB Independent Chair has begun engagement with a community reference group with a particular focus on listen to community views about Child Sexual Exploitation.
- The LSCB is to receive inspection reports on Rotherham Children's Residential Homes in order to evaluate outcomes for Looked After Children. The LSCB Chair is also to shadow an independent person undertaking Regulation 44 visits to these homes.
- The work of the Rotherham Youth Cabinet and Looked After Children's Council are extremely valued by the partnership and the LSCB will continue to support this work and listen to the messages for the work undertaken.

### Improvement Area 4: Learning & Development

- The LSCB has reviewed its approach to measuring the impact of learning and development, and this will appear more prominently and specifically as part of the audit and quality assurance reporting by the LSCB business unit and subgroups.
- All LSCB learning materials have been updated to include an overview of the Board and its purpose, and information about the LSCB will be included in the welcome pack and induction workshop delivered by Children's Services.
- The multi-agency safeguarding children policy and procedures manual has also been refreshed to reflect changes to national guidance and legislation and this will be live on the online system from May 2015.

#### **Contact:**

Christine Cassell, Independent Chair, Rotherham LSCB <u>christine.cassell@rotherham.gov.uk</u>

This report is published on the Council's website or can be found at:-

http://moderngov.rotherham.gov.uk/ieDocHome.aspx?Categories=



# Rotherham Local Safeguarding Children Board 2014-15 Annual Report



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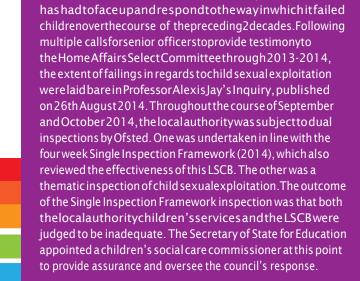
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Appendix B: LSCB 2014-15 Budget statement

# Foreword

Steve Ashely -**Independent Chair** of RotherhamLSCB





"Overthecourseofthe 2014/15 business year, Rotherham

"Throughout the course of September and October 2014, the local authority was subject to dual inspections by Ofsted."

"The findings of both Professor Jay and Ofsted resulted in the Secretary of State for Communities & Local Commissioner commissioning an independent review of Rotherham Council's corporate governance arrangements, which commenced in October2014 and concluded in January 2015. Led by Louise Casey, this review was the catalyst for the Government to appoint a team of independent commissioners to oversee the 👩 execution of executive powerslocally.

"Allofthesechangeshavecreatedaseismicshiftintheway services have been delivered locally. The Jay Inquiry itself would be a watershed moment for any organisation, though the Ofsted in spections and the Casey Report have all led to further, radical changes in the leadership and management ofRotherhamCouncil.ACareQualityCommissionreview ofthelocalNHShealtheconomyinFebruary2015, and the inspection activity undertaken by HMI Constabulary into the workof SouthYorkshirePoliceinMay2014,andNovember 2014 have generated a multitude of independent judgements which have been used to inform focused, rapid improvement action plans.

"All of the performance data in here is subject to scrutiny by the children's social care commissioner, who is driving improvements forward with vigour."



"Whilst the term "unprecedented" can often be overused, Ifeel secure in applying this adjective to describe the level of scrutiny and challenge applied to partner agencies in Rotherham. Given the extent of failings over such along period of time, I welcome the intensity of this, as it means that there is no hiding place for agencies should they continue tofailchildrenand families. Equally, the failure of the LSCB to effectively hold agencies to account is also something that has and continues to be addressed, and I am account able to the Government and their appointed commissioners in regard to the progress the Board achieves.

"The devastating impact of failings in Rotherham has generated an environment where improvements are being madequickly, evidentially and sustainably. Anewlands cape has beencreated, with newleadership bringing arefreshed vision for hows ervices are structured and delivered. The Council's vision is for Children's Services to be outstanding by 2018, and that judgement will likely be made by a multiagency inspection team consisting of Ofsted, the Care Quality Commission, HMI Constabulary and HMIProbation. The Strategic Director for Children & Young People's Services – Ian Thomas – has articulated the 3 strategic outcomes hewill be relentlessly pursuing to achieve improvement, which are:

- Children and young people are healthy and safe from harm
- Children and young people start school ready to learn for life
- Children, young people and their families areready for the world of work

"The time periodcovered by this annual report has seen radical change, and therefore whilst it is a statutory requirement for all LSCBs topublish an annual report, it is also worth noting that this improvement journey was commencing at the point this business year ended. All of the performance data in here is subject to scrutiny by the children's social carecommissioner, whois driving improvements forward with vigour. By definition, this annual report will make uncomfortable reading; I have no doubt that, when the LSCB publishes the 2015-16 report, there will be many positives to share and much improvement achieved. Ilook forward to the LSCB playing a keyrole in this achievement."

Steve Ashley August 2015 Pag

# 1. Essential information

This annual report has been authored by the LSCB Independent Chair, and wasagreed by the Rotherham LSCB at the September 3rd 2015 meeting.

This annual report has been authored by the LSCB Independent Chair, and was agreed in the Rotherham LSCB at the September 3rd 2015 meeting.

It has been published in the autumn of 2015 following confirmation of 2014-15 performance out turn data. Once published, thereport will be submitted to the chair of the Health & Wellbeing Board, The Leader of the Council, the CouncilChiefExecutive,andthelocalPoliceandCrime Commissioner, as required by statutory guidance. Individual agency Board members will also be expected to present this report through their own internal governance structures.

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Pag The information used in this report has been taken from data and information submitted to the LSCB, or otherwise provided and/or published by partner agencies or the Government. To maintain transparency, wherever reports have beencited, the source material has been referenced accordingly.

Thisreport is published on the LSCB website, www.rotherham.gov.uk/safeguarding

Acopyofthis report can be provided in different languages and formats - such as braille or audio - on request, by contacting the Rotherham LSCB at CYPS-SafeguardingBoard@rotherham.gcsx.gov.uk or by telephone on 01709 382121.

Rotherham LSCB can also receive written requests via postal address: Rotherham Local Safeguarding Children Board, Riverside House, Main Street, Rotherham, S60 1AE.

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# 2. National and local context

#### 2.1 LSCB STATUTORY FRAMEWORK

The Children Act 2004 outlines therequirementfor there to be a Rotherham Local Safeguarding Children Board (LSCB) established, as a statutory body. The LSCB is required to have an Independent Chair, and members who are senior representatives of key partner organisations. Member organisations of Rotherham LSCB include:

- Rotherham Metropolitan Borough Council (Inc.Children's Services, Adult Services and Public Health)
   South Yorkshire Police
- · National ProbationService
- · SouthYorkshireCommunityRehabilitationCompany
- · Youth Offending Services
- · South Yorkshire Fire and Rescue
- · Rotherham Clinical Commissioning Group
- $\cdot$  NHS England, South Yorkshire and Bassetlaw
- · Rotherham NHS Foundation Trust
- $\cdot \ Rother ham Doncaster and South Humber Health Trust$
- · Children and Families Court Advisory and Support Service
- · Rotherham schools
- $\cdot$  Lay members

The Rotherham LSCB has a constitution and publishes an annual business plan.

Working Together (2015) outlines the duties on LSCBs, and includes a requirement for all Boards to publish an annual report, whichshould:

- Recognise achievements and progress made as well as identifying challenges
- Demonstrate the extent to which the functions of the LSCB are being effectively discharged
- Include an account of the progress that has been made in implementing actions from Serious Case Reviews
- Provide robust challenge to the work of the Children & Families TrustBoard

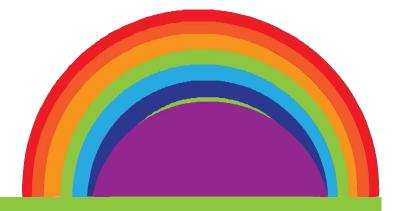
The LSCB meets on a quarterly basis and has full membership to ensure compliance with Working Together (2015). Senior officers attend board meetings. The RMBC cabinet member for children & young people is a participating observer of the Board.

Page 2

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The Board has working protocols with the Health & Wellbeing Board, the Community Safety Partnership (Safer Rotherham Partnership)andtheRMBCCorporateParentingBoard.The Independent Chair also meets quarterly with his counterparts for the Health & Wellbeing Board and the Safeguarding Adults Board, and meets regularly with the Director of Children's Services, the Cabinet Member for children and young people, and the RMBC ChiefExecutive (currently the Managing Director Commissioner).

The Board has working protocols with the Health & Wellbeing Board, the Community Safety Partnership (Safer Rotherham Partnership) and theRMBC Corporate Parenting Board



The LSCB has a Business Manager who oversees the day to day running of the Board and ensures the business is managed effectively in between formal meetings. In December 2014, the local Chief Executive Officer Group agreed to increase the Board budget by £100k to increase capacity to deliver on the requirement soutlined in the LSCB improvement plan (appendix A). Further detailed budget information has been included in appendix bofth is report.

The LSCB has a published a Multi-Agency Assessment Framework (the "Child's Assessment"), as per therequirements of Working Together (2013). The council began implementing this approach in April 2014, though there have been difficulties in reporting compliance with local milestones due to the social care case recording system. The LSCB also has published Multi-Agency Threshold Descriptors, which include specific guidance for professionals in relation to child sexual exploitation.

#### INDEPENDENT CHAIR ANALYSIS:

The LSCB and children's service provision have both been judged as inadequate by Ofsted in this business year, and I can do nothing other than accept and agree with their findings.

As we plan to improve, I am impressed by the response to this judgement. Even in times of severe budget pressures, senior officers from the partnership have recognised the importance of having an improved LSCB, and have committed additional funding on a triennial basis to secure this. This investment will allow for an increase in the Board's audit, quality assurance and improvement resource, and will also double the contractual commitment of the independent chair. This presents clear evidence that partners are willing to invest in greater scrutiny and challenge and place value on the transparency this generates. It is critically important that the LSCB can evidence how this additional investment has not only improved challenge and scrutiny but also facilitated improvement across multiagency partners.

The LSCB's focus is on multiagency working, though this is often via the "window" that is children's social work and the associated systems and reports provide by the local authority. The difficulty in the council providing robust data on individual child timescales for their multi agency assessment has impaired the Board's view of multiagency working. The re-commissioning of this system and the significant financial investment by the council in a market leader to be the new provider of choice, will be improve their data quality and their capacity to report on this, in turn allowing the LSCB to provide more informed challenge of multiagency working.

The LSCB's focus is on multiagency working, though this is often via the "window" that is children's social work and the associated systems and reports provide by the local authority.

#### 2.2 ROTHERHAM PROFILE

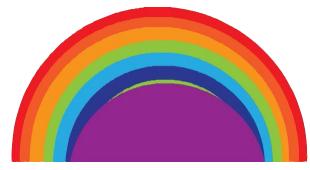
Rotherhamisone of fourmetropolitan boroughs in South Yorkshire, covering an area of 118 square miles with aresident population of 258,700 (2013 mid-year estimate). The population of Rotherhamhasbeengrowing, increasing by 10,400 (4.2%) between 2001 and 2013.

There are approximately **202,600** adults resident in Rotherham (2013 mid-year estimate) of whom 63,100 people are aged 60 and over (24.4% of the population), 36,900 are aged 18 to 29 years (14.3%) and 102,500 are aged 30 to 59 years (39.6%). The number of children and young people aged 0 to 17 years is 56,100 (21.7%) of whom 16,000 aged 0-4 (6.2%). Migration within the UK to/from Rotherham has been fairly steady and outward migration is expected to remainso. Inward migration could increase as a result of the new housing developments at Waverleywhich are likely to attract more people from nearby Sheffield. International migration has been falling in recent years with the number of National Insurance registrations from overseas in 2013/14 (610) the lowestfor 9 years (since 2004/05) and half the level in 2007/08 (1,217). Comparing 2006-2009 with 2009 to 2012, National Insurance registrations from overseas in Rotherham have fallen by 25%. This has mainly been due to a large fall in migrants from EU accession countries (mainly Poland and Slovak Republic) which are 64% downal though both have shown signs of levelling off or increasing slightly.

Child Population							
Rotherham	Yorkshire & Humber	England					
Live births in 2013	_	_	_				
3 120	64 560	664 517					
Children (Age 0 to 4 years) in 2013							
16 000 (6.2%0	334 100 (6.3%)	3 414 100 (6.3%)					
Children (age 0 to 19 years) in 2013	_		_				
62 100 (24%)	1 278 600 (24%)	12 833 200 (23.8%)					
School children from minority ethnic group	s in 2014						
5 547 (15.1%0	150 330 (22.3%)	1 832 995 (27.8%)					
Children living in poverty (age under 16 year	ars) in 2012						
22.8%	20.8%	19.2%					
Life expectancy at birth – 2011-2013							
Boys	78.1	78.5	79.4				
Girls	81.4	82.2	83.1				

Childrenandyoungpeopleundertheageof20years make up 24.0% of the population of Rotherham. 15.1% of school childrenare from a minority ethnic group. The health and wellbeing of children in Rotherhamismixed compared with the England average. Infant and child mortality rates are similar to the England average. The level of child poverty isworse than the England average with 22.8% of children aged under 16 years living in poverty. The rate of family homelessness is better than the England average. 9.8% of childrenaged 4-5 years and 23.4% of children aged 10-11 years are classified as obese. In 2013/14. childrenwere admitted for mental health conditions at a lower rate to that in England as a whole. The rate of inpatient admissions during the same period because of self-harm was lower than the England average. The percentage of women smoking in pregnancyishigherthan the Englandaverage, with 19.9% of women smoking while pregnant. Smoking in pregnancy is known to increase the risk of a baby having a low birthweight. The percentage of babies being born with a low birthweight is higher than the England average.

In 2013/14, children were admitted for mental health conditions at a lower rate to that in England as awhole.



#### Health summary for Rotherham

The chart below shows how the health of people in this area compares with that of the rest of England. This area's result for each indicator is shown as a circle. The average rate for England is shown by the black line, which is always at the centre of the chart. The range of results for all local areas in England is shown as a greay bar. A red circle means that Rother ham's results are significantly worse than the rest of England's for that indicator; however, agreencircle may still indicate an important public health issue.

Significantly worse than England average

Significantly worse than England average		Regional	England	Average		
Not significantly different from England avarage	England	avaerage				England
	Worse					Best
Significatlly better than England average		25	ōth	75	ith	
		Perce	entile	Perce	ntile	

Domain	Indicator	Local No Per	Loca I	Eng valu	Eng wors	England Range	En g
4	1. Deprivation	86,516	33.4	20.4	83.8	●◆ I	0.0
ities	2.Childrenin poverty(under16s)	11,320	22.8	19.2	37.9		5.8
Our communitiest	3. Statutory homlessness	96	0.9	2.3	12.5		0.0
omr	4. GCSE achieved (5*A-C inc Eng & Maths)	1,930	57.3	56.8	35.4	٠	79.9
nr c	5.Violent crime(violenceoffences)	2,093	8.1	11.1	27.8	<b>I</b> ◆	2.8
0	6.Longtermunemployment	2,202	13.6	7.1	23.5		0.9
σ	7. Smoking status at time of delivery	581	19.9	12.0	27.5	) 🔶 🔶 I	1.9
san	8. Breastfeeding initiation	1,833	62.3	73.9			
ildren'sa young people's	9. Obese children (Year 6)	671	23.4	19.1	27.1		9.4
Children'sand young people's	10. Alcohol-specific hospital stays (under 18)	16.7	29.1	40.1	105.8		11.2
σ	11.Under18conceptions	115	24.3	24.3	44.0		7.6

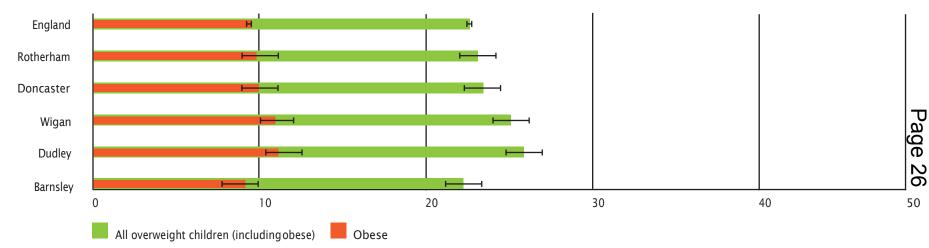
#### **Rotherham Child health Profile**

#### **Childhood obesity**

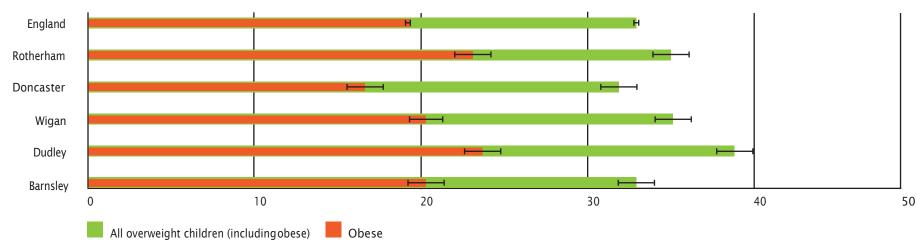
These charts show the percentage of children classified as obese or overweight in Reception (aged 4-5 years) and Year 6 (aged 10-11 years) by local authority compared with their statistical neighbours. Compared with the England average, this area has a similar percentage in Reception and worse percentage in Year 6 classified as obese or overweight.

#### Children aged 4-5 years classified as obese or overweight, 2013/14 (percentage)

Note: thisanalysis uses the 85th and 95th centiles of the British 1990 growth reference (UK90) for BMI to classify children as overweight and obese. I indicates 95% confidence interval. Date source: National Child measurement Orogramme (NCMP). Health and Social Care information Centre.



#### Children aged 10-11 years classified as obese or overweight, 2013/14 (percentage)

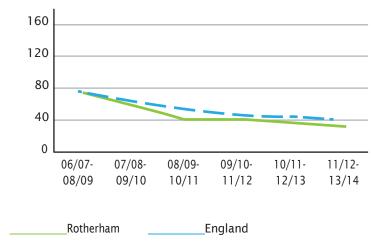


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#### Young people and alcohol

In comparison with the 2006/07-2008/09 period, the rate of young peopleunder 18whoareadmittedtohospitalbecause theyhavea conditionwhollyrelatedtoalcohol,suchasalcoholoverdose,islower in the 2011/12-2013/14 period. Theadmission rate in the 2011/12-2013/14 period is lower than the Englandaverage.

Young people aged under 18 admitted to hospital with alcohol specific conditions (rate per 100,000 population aged 0-17 years)

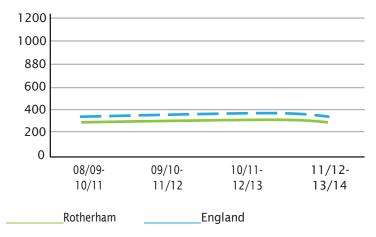


Data source: Public Health England (PHE)

#### Young people's mental health

In comparison with the 2008/09-2010/11 period, the rate of young people aged 10 to 24 years who are admitted to hospital as a result of self harm is similar in the 2011/12-2013/14 period. The admission rate in the 2011/12-2013/14 period is lower than the England average. Nationally, levels of self-harm are higher among young women than young men.

Young people aged 10 to 24 years admitted to hospital as a result of self harm (rate per 100,000 population aged 10 to 24 years)



Deprivation in Rotherham has been increasing according to the Indices of Deprivation 2010 producedby Communities for Local Government. The Government have notyet published updated data for 2015. Rotherham was ranked as the 68th (out of 354) most deprived district in England in the 2007 Index of Multiple Deprivation (IMD), but in the 2010 IMD Rotherham was ranked 48th (out of 326) most deprived. Rotherham remains amongst the 20% most deprived districts in England. 21% of Rotherham childrenaged0-15 live in areas which are within the 10% most deprived in England, and 43% of Rotherham children who live in low income households live in the 10% most deprived neighbourhoods nationally (based on the Income Deprivation Affecting Children Index (IDACI) 2010). One in five Rotherham neighbourhoods have more than a third of children living in poverty (2011).

#### INDEPENDENT CHAIR ANALYSIS:

Agencies in Rotherham face significant challenges in their efforts to respond to need. The high levels of deprivation last reported by Government are prior to the austerity measures implemented since 2010. The links between welfare dependency and deprivation are well documented, and the impact of changes to the welfare state on children and families is yet to be measured empirically. The public sector has been the largest employer in the borough, but reductions in funding to local government and Police, with NHS trusts required to identify efficiency savings, has had the dual impact of reducing established employment pathways whilst also reducing the capacity of service providers to respond to need. The commissioning of the Troubled Families programme by Government in 2012 has seen a move to a payment by results model of service delivery, encouraging local areas to pool budgets and redevelop services where savings can be achieved across the piece. As discussed later in this report, the demand for higher cost, statutory intervention could increase as the availability of more preventative services diminishes with the loss of funding for children's centres and the changes to school funding, moving money away from the council.

The Council has reviewed and commenced restructuring of its services to ensure that there is sufficient leadership capacity to respond to these challenges, and a joint post between the council and Rotherham Clinical Commissioning Group has also been established at senior level, to help integrate the strategic planning and commissioning of services. These developments should ensure that there is the strategic infrastructure to deliver more joined-up services.

The public sector has been the largest employer in the borough, though reductions in funding to local government and Police, with NHS trusts required to identify efficiency savings, has had the dual impact of reducing established employment pathways whilst also reducing the capacity of service providers to respond toneed.

#### 2.3 CHILD DEATHS

TheChildDeathOverviewPanel(CDOP)met6timesduring 2014-15. Atotal of 29 cases had their reviews completed. A separate CDOP meeting led by a neonatal expert took place to consider neonatal deaths, which often have a great deal of complicated medical information. 2014-15 saw a change of key panel members, and a significant increase in sudden infant deaths.

In December 2014, Dr John Radford, Director of Public Health and CDOPChair retired. Dr Radford had chaired CDOP from its inception in April 2008 and led the development of the associated processes in Rotherham.

Dr Peter Macfarlane, Consultant Paediatrician and Designated Doctor for ChildDeath, also retired from hispostin January 2015. Since April 2008, Dr Macfarlane led the rapid response role, and offered avital link between CDOP and bereaved parents. His work on behalf of the panel was widely complemented. In the same month, this post was promptly filled by Dr Shameel Mattara.

2014/15 saw a remarkable increase in sudden infant deaths. A total of 5 were recorded. In all of these sudden infant deaths, there was at least one risk factor; these included parental smoking, issues with the sleeping environment, and poor living conditions. Following this increase, an audit of the Safe Sleeping Assessment was commissioned. The purpose of the audit is to ascertain if professionals are identifying risk factors, and if so, to review how this information is used.

#### Deaths Which Occurred in 2014-15

	Expected Deaths					Unexpected Deaths						
Age	0-27 days	28 – 364 days	1 year to 4 year	5-9 years	10-14 years	15-17 years	0-27 days	28 – 364 days	1 year to 4 year	5-9 years	10-14 years	15-17 years
Quarter 1-3	5	1		1				3			2	
Quarter 4	2				1			1	2			
TOTAL	10						8	3				

#### Gender of the Child Deaths Reviewed Between 01 April 2014 and 31 March 2015

	Number of child deaths with modifiable factors	Number of child deaths with no modifiable factors
Male	1	13
Female	1	14
TOTAL	2	27

**Expected Death** iswhere adeathis expected. Thedeathwillbe registered intheusualway.

**Unexpected Death** is the death of a child which was not anticipated as a significant possibility 24 hours before the death, or where there was a similarly unexpected collapse leading to or precipitating the events which led to the death.

#### **INDEPENDENT CHAIR ANALYSIS:**

Changes to key medical professionals will have an obvious impact on the work of CDOP and how this is led in future. I am confident that the expertise has been readily available in the past, and I am encouraged that succession planning has been applied to maintain this in future. Clearly more research must be undertaken to understand the drivers for increased child deaths, though the fact that this hasn't led to increased referrals to the LSCB serious case review panel assures me that – whilst any child death should be avoided – this increase is not related to agency failings.

3. Sufficiency of arrangements for the LSCB to function and meet its statutory requirements

#### **3.1 LSCB STRUCTURE**

Toenable the LSCB to deliver on its statutory duties, there is a Business Unit consisting of:

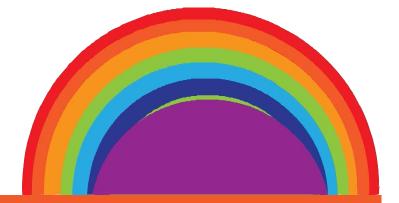
- · An Independent Chair (6 days per month)
- · A Business Manager
- · A Quality Assurance Officer (0.5 FTE)
- A Child Death Overview Panel Administrator (0.65 FTE)
   An admin officer
- · An admin officer

Rotherham LSCB has an online policy and procedures manual, whichincludesallthe required documentation to support effective multiagency working. This can be accessed at: http:// rotherhamscb.proceduresonline.com/index.htm. The manual is subject to refresh once every six months, though can be updated at any point if required.

# In the 2014-15 business years, policies updates have been developed in relation to:

Chapter	Amendment or addition
Neglect	New chapter on neglect has been added with a link to the Graded Care Profile assessment tool.
Abuse in Faith Settings The Safe Network has launched an online hub to help protect children from abuse infaith settings.	The following link has been added to an appropriate chapter http://www.safenetwork.org.uk/ resources/mfsh/Pages/mfs-hub.aspx
SafeSleeping NICE has published updated guidance which includes recommendations on co-sleeping with babies.	The following link has been added to existing chapter at 2.18 and 2.19 http://www.nice.org.uk/guidance/cg37/resources/guidance-postnatal-care-pdf
Female Genital Mutilation	The following link has been added to 2.4 Safeguarding Girls and Young Women at Risk of Abuse through Female Genital Mutilation. http://www.nice.org.uk/guidance/cg37/resources/guidance-postnatal-care-pdf
OFSTED	Links amended to government website.
Child Death	A link to the following document has been added to 6.2 and 7.1
The International Child Abduction and Contact Unit	Alink to the following guidance added to 2.12

Chapter	Amendment or addition
	The International Child Abduction and Contact Unit
DBS Eligibility Criteria has been updated to cover the new term of 'Work with Children' En- hanced DBS checks has been undertaken where the activities will fall within the definition of Work with Children or Regulated Activity. The concept of Work with Children includes, but is wider than, Regulated Activity. The term has been adopted by the DBS to give a single definition of roles which have been subject to an Enhanced check, which were previ- ously dealt with under various provisions. The term does not alter the relevant activities, it merely clarifies the situation.	Appropriate amendments have been made to this chapter.
Whistleblowing	The following guidance has been added at chapter 8.9: Raising Concerns at Work: Whistleblowing Guidancefor Workers and Employers in Health and Social Care (2014)
Anti- Social Behaviour, Crime and Policing Act 2014	ThisActupdatesOrdersrelating toanti-socialbehaviourandsexualoffences. · Anti-SocialBehaviourOrders (ASBOs) – replace byAnti-SocialBehaviourInjunctions; · SexualOffencesPreventionOrders, RiskofSexualHarmOrdersandForeignTravelOrders (which were introducedby the Sexual Offences Act 2003) - replacedby Sexual Harm Prevention Orders and Sexual Risk Orders.



Therearecurrentlysixsubgroupsofthe LSCB:

- · Learning & Improvement Subgroup
- · Performance Subgroup
- · Quality AssuranceSubgroup
- · Child Death Overview Panel
- · Serious Case Review Panel
- · Child Sexual Exploitation Subgroup

The subgroups are all chaired by Board members and meet at least quarterly, and on a bi-monthly basis the Independent Chair meets with the subgroup chairs and vice chair of the Board at an LSCB Executive meeting, which has delegated decision making powers from the full LSCB.

The LSCB also has a Practice Review Group, which is a multiagency forum which cases of concerncan be referred for review and response.

Each of the LSCB subgroups has an annual work plan, and written reports are provided to the LSCB quarterly meetings by all of the sub groups' after 'meetings.

#### INDEPENDENT CHAIR ANALYSIS:

The LSCB has good representation from a wide range of partners, and meetings are well attended. The work of the subgroups has continued to evolve a slocal need dictates, being mindful of the additional governance arrangements in places ince November 2014 and the potential for repetition of reporting arrangements.

Havingashared QAOfficerpostbetween the council and the LSCB has not had the desired impact, as the council agenda around quality assurance and audit-and their insufficiency in a dequately resourcing this assing leagency-has led to an imbalance in the use of officer time and focus. I have taken action to address this, and from the start of the 2015/16 business year, the role will be wholly dedicated to the LSCB and multiagency working with the council establishing their own dedicated resource. This will have a significant impact on the LSCB capacity for multiagency audit activity, improvement work and policy development.

lamminded to review the function of the performance and quality assurance subgroups, to ascertain whether amerger of these functions is appropriate given the commonality of their remits. The additional capacity within the LSCB should allow for more work to take place with agencies outside of formal meetings.

Having a shared QA Officer post between the council and the LSCB has not had the idesired impact, as the council agenda around quality assurance and audit

#### **3.2** LSCB PRIORITIES 2014-15 AND IMPROVEMENTACTIONS

The LSCB publishes an annual business plan, which outlines the agreed priorities of focus for Board partners will guides the activity of the Board business unit and the subgroups of the LSCB. The priorities and areas of focus for the LSCB have been established to allow for scrutiny over the medium to long term (3-5 years+), and areas follows:

	Child Sexual Exploitation	Domestic Abuse	Child Neglect	Early Help			
Why is it a Priority for the LSCB?	Child Sexual Exploitation has a devastating impact on its victims. Awareness about it at a professional and a community level has increased significantly, highlighting a level of need in the borough requiring a robust commitment and response from all organisations which was, historically, not as good as it should have been.	The impact on children of living in a household with Domestic Abuse affects all aspects of their wellbeing. There is a high correlation between children who are subject to a Child Protection Plan and the presence of Domestic Abuse in the family. Often this is in combination with mental health and substance misuse issues.	The neglect of a child's physical and emotional welfare has a corrosive ef- fect on wellbeing if not tackled at an early stage. 'Children experiencing neglect' is the biggest category of those who are suffering significant harm in the borough, and requires a Child Protection Plan. Neglect is a multi-faceted issue, and requires effective multi-agency working.	The number of children and young people in the borough who are at risk of significant harm, are taken into care or have concerns about them referred more than once is high / increasing. Providing the right help at the right time for children and their families can and does pre- vent problems from escalating.	Page 33		
	VOICE OF CHILDREN AND YOUNG PEOPLE						

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Following the review of the LSCB as part of OfSTED's Single InspectionFramework in September-October 2014, the Independent Chair of the LSCB agreed an improvement plan with LSCB partners and the Children's Social Care Commissioner which focused on the following areas:

- · Performance, challenge and improvement
- · Coordination with strategic commissioning activity
- Hearing and acting on the experiences of others
- · Learning anddevelopment

The LSCBImprovementPlanwassubmittedtoOfstedon the 25th February 2015. Ofsted have reviewed the plan (in conjunction with that of the local authority) and provided feedback. Theynote:

'Bothplans are detailed with clarity of what, who and by when. The timeline for completion of some actions are clearly in the future but with milestones for achievement. The plans have a clear formatto follow with the RAG rating. We also note the action and progress already achieved. This is in the context of a big agenda.'

# Improvement Area 1: Performance, challenge and improvement

- The LSCB has appointed a Practice Audit Officer in order that regular auditing of multi-agency practice and outcomes for children are evaluated and the findings fedback to services.
- The LSCB has started to develop a multi-agency Performance Management Framework which willbe in place by September 2015.

• The Performance and Quality Assurance Sub Groups will be combined under one chairperson in order that quantitative and qualitative information can bescrutinised and challenged more effectively.

# Improvement Area 2: Coordination withstrategic commissioning activity

- The LSCB Independent Chair is now a member of the Health and Wellbeing Board and the appointment of a new Director of Public Healthwillhelp strengthenthe connectivity betweenchildsafeguardingissues and commissioning activity.
- Anew local authorityledEarlyHelp Strategyisawaited, and it is clear that this will require a partnershipapproach becauseallagenciescontribute tomeetingchildren's additional needs and addressing vulnerabilities.

# Improvement Area 3: Acting and hearing on the experiences of others

- The LSCB Independent Chair has begun engage with a community reference group that has aparticular focus onlistening to community views about Child Sexual Exploitation.
- The LSCB istoreceive inspection reportson Rotherham Children's Residential Homes in order to evaluate outcomes for Looked After Children. The LSCB Chair is also to shadow an independent person under taking Regulation 44 visits to these homes.
- The work of the Rotherham Youth Cabinet and Looked After Children's Council are extremely valued by the partnership and the LSCB will continue to support this work and to listen

#### tothe messages forthe workundertaken. Improvement Area 4: Learning & Development

- The LSCB has reviewed its approach to measuring the impact of learning and development, and this will appear more prominently and specifically as part of the audit and quality assurance reporting by the LSCB business unit and subgroups.
- All LSCB learning materials have been updated to include an overview of the Board and its purpose, and information about the LSCBwillbeincludedinthe welcomepackand inductionworkshopdeliveredbyChildren'sServices.
- The multi-agency safeguarding childrenpolicy and procedures manual has also been refreshed to reflect changes to national guidance and legislation, and this will be live on the online system from May 2015.

The Ofsted Inspection Report, September-October 2014, can be foundat:

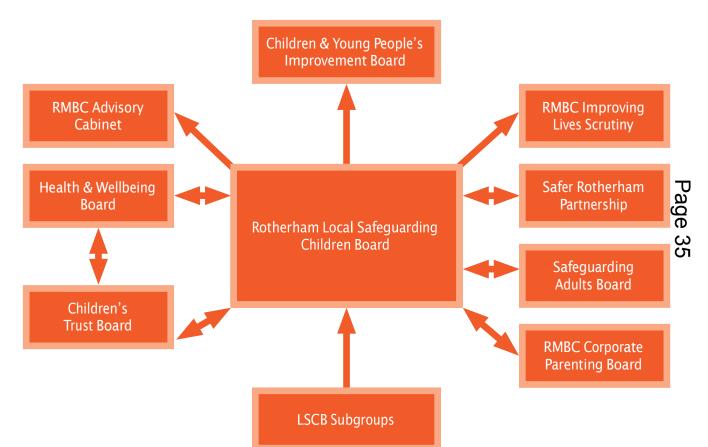
http://reports.ofsted.gov.uk/sites/default/files/documents/ local\_authority\_reports/rotherham/053\_Single%20 inspection%20of%20LA%20children%27s%20services%20 and%20review%20of%20the%20LSCB%20as%20pdf.pdf

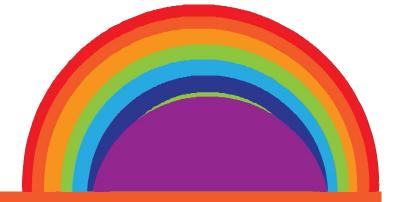


#### **3.3 LOCAL ACCOUNTABILITY AND GOVERNANCE** FRAMEWORK

A model of accountability and governance-including changes since November 2014 – is in place and understood. Inexercising its statutory duties, the LSCB hast oprovide bidirectional peer challenge of other Boards who carry statutory duties. This is reflected in the following diagram by having those Boards - who are "peers" of the LSCB but who the LSCB must challenge nonetheless – appear with horizontal connectors to the LSCB. As part of local democratic accountabilities and in response to Government intervention, the LSCB has a reporting line to other Boards, which have the power and authority to hold the Independent Chair to account.

This governance map has been included to display the relationships between the LSCB and other statutory bodies in line with roles and responsibilities outlined in statute. It does not provide an exhaustive list of all partnership forums and governance structures which may connect with the LSCB (such as the Police & Crime Commissioner's governance structures; Clinical Commissioning Group Boardetc.).





#### Lay Members

RotherhamLSCB has two Lay Members, one of who misa regular attendee at the Board Meetings and meetings of the Board's Sub Groups. He has brought a lay perspective to the questions of why, where, when and 'sowhat' to the LSCB and his has been a helpful perspective in keeping the board accountable beyond the partnership. Both Lay Members are supported by the LSCB business unit in order to enable meetings, topics and information to be more accessible.

The LayMember roleis avoluntary and unpaidone and they are not expected to become experts; their value is as informed observers and as posers of questions which the professionals closely involved in the work might not necessarily think of asking. Their role is not as a representative of the local community in the same way as an elected councillor. They bring to the LSCB their "lay" understanding and perspective on the subject of safeguarding children, but they have no role in reporting to or briefing the community.

#### INDEPENDENT CHAIR ANALYSIS:

Theadditions made totypical governancearrangements- associated with the appointment of commissioners by Government - have provided independent oversight of decision making of officers and electedmembers alike within the council. This is the first time that such an approach has been taken in any local authority, and it is to be expected that these new ways of working will take time to bed in and make an impact. The election of the new Police & Crime Commissioner in November 2014 will also have an influence on the way in which South Yorkshire Police respond to criticism by both survivors of child sexual exploitation and HMIC.

By the end of the 2014-15 business year, there was clarity in place in regards to the formal governance structures, and the LSCB is represented – and held to account – by the Children & Young People's Improvement Board via the membership of the LSCB Independent Chair. The Commissioners have been clear that the Health & Wellbeing Strategy will be refreshed by September 2015, which will influence the redevelopment of other keystrategic plans, such as the Children & Young People's Plan. This should allow for a "golden thread" of strategic planning to be in place, informed by a refreshed Joint Strategic Needs Assessment.

Given the findings of the Casey Review, this revised model of local governance has been the best means of radically overhauling what were judged to be failed systems, whilst continuing to develop local capacity to allow the resumption of "normal" operating procedures locally, once confidence and trust have been restored.

By the end of the 2014-15 business year, there was clarity in place in regards to the formal governance structures The Children's TrustBoard – known locally as the Children & Families Strategic Partnership - has been suspended pending a review and redesign of its terms of reference. In its absence, the Children & Young People's Improvement Board is over seeing this are a of work under the guidance of the children's social care commissioner, with support from the other commissioners.

One key area of business for the Children & Families Strategic Partnershipisthe re-development of the Children & Young People's Plan (CYPP). The most recent version of the CYPP was refreshedin 2013 with a lifespan running until 2016. Thepriorities within this version of the CYPP were:

- We will ensure children have the best start in life
- We will engage with parents and families
- We will reduce the harm to children & young people who are exposed to domestic abuse, alcohol & substance misuse and neglect
- We will work with partners to eradicate child sexual exploitation from the borough
- We will focus on all children and young people making good progress in their learning and development
- We will target support to families in greatest need to help them access learning/employment opportunities

Anarea of priority for the reconstituted Children & Families Strategic Partnership will be to draw on the refreshed Health & Wellbeing Strategy to review and update the Children & Young People's Plan and redefine the priorities of the partnership.

#### **INDEPENDENT CHAIR ANALYSIS:**

Whilst Rotherham still has a current Children & Young People's Plan, it will be important to ensure that this is reviewed and refreshed as a priority once the Health & Wellbeing Strategy refresh is completed in September 2015; to do so before this point would undoubtedly disrupt and undermine the "golden thread" of strategic planning. This is also mitigated by the presence of a robust Children & Young People's Improvement Plan and the LSCB Improvement Plan, both of which will drive forward multi agency improvements in the short term, establishing a strong foundation on which future, longer term plans can be formulated.



#### 3.4 ORGANISATIONS' ARRANGEMENTS TO SAFEGUARD CHILDREN (SECTION 11)

Under Section 11 of the Children Act 2004 and Working Together 2015, organisations have are sponsibility to make arrangements to ensure that their functions are carried out with regard to safeguarding and promoting the welfare of children. Rother ham LSC Baudits the self-assessment of organisations against the seafeguarding standard sona biennial basis. In 2013 the statutory organisations had their S11 Assessments audited and in 2014 the Voluntary and Community Sector (consortium) comprising approximately 30 organisations utilised the section 11 Audit Tool with support from the LSCB. This was reported on in the last annual report.

Section 11 audits are due to be undertaken through the summer of 2015, with challenge panelss cheduled for the Autumn. In addition, the council has funded the procurement of a section 11 audit tool which specifically facilitates involvement and engagement with schools and other education settings. This will make a significant impact on the reach of the LSCB, and the school section 11 programme is planned for the second half term of the 2015/16 school year.

Кеу	
7	Agency does not have a currentrepresentative or did not give apologies or attend
Apps	Apologies weretenderedwith no deputy attending
3	Attended

#### 3.5 Attendance by LSCB Members at LSCB Meetings

Independent Chair					100%
Statutory Members	Jun	Sep	Dec	Mar	
Children and Family Court Advisory and Support Service (CAFCASS)	3	3	3	3	100%
Clinical Commissioning Groups	3	3	3	3	100%
Public Health	3	3	3	3	100%
Lay Members	3	3	3	3	100%
Council - CYPS	3	3	7	3	75%
Lead Member	3	3	3	3	75%
The Rotherham Foundation Trust (TRFT)	3	3	3	3	100%
South Yorkshire Police	3	3	3	3	100%
Probation Trust	3	3	3	3	100%
Schools & Colleges rep	Aps	3	3	3	75%
NHS England (Area Team)	7	3	3	3	75%
Rotherham Doncaster and South Humber NHS Foundation Trust (RDASH)	3	3	3	3	100%
Professional Advisers to the Board:					
Boards Business Office Manager	3	3	3	3	100%
Designated Doctor for Safeguarding Children	3	3	3	7	75%
Designated Nurse Children - CCG hosted Safeguarding Team	3	Aps	3	3	75%
Legal Services for the Safeguarding Boards When required	Aps	Aps	3	Aps	25%
Heads of Children's Safeguarding - CYPS	3	3	3	3	100%
Other Members:					
Fire and Rescue Service	3	3	3	Aps	75%
CDOP Chair – Public Health	3	3	7	3	75%
Voluntary Sector Consortium	3	3	Aps	3	75%

# 4. Effectiveness of local provision

Whilst the effectiveness of provision locally has been judged to be inadequate, the following sub chapters will provide additional information and insight into the work of the LSCB over the past 12 months, with specific focus on the priority areas in the 2014/15 LSCB business plan



#### **INDEPENDENT CHAIR ANALYSIS:**

Failing to evidence the voice of the child in assessment and care plans is not uncommon in children's service particularly those judged to be inadequate - though it is an unacceptable shortcoming that the council are now addressing. Whilst there is distinction made between actual practice and recorded practice, the latter is not a trivial point. If it isn't recorded, then it cannot be evidenced. It is concerning that agencies are not discussing referrals with parents prior to contacting social care, though the establishment of the Multi Agency Safeguarding Hub and investment in appropriate resource for this area should help challenge this, and allow agencies to review their own practices and provide challenge in real time. The LSCB also has a duty to continue to ensure that multiagency learning and development provision highlights the importance of sharing this information wherever it is safe to do so.

On 3rd September 2014, the LSCB Quality Assurance Subgroup received a report from the Council's voice and influence team, which was written to capture feedback from looked after children and care leavers, so they could have their say about their perceptions and experiences of living in care or leaving care. The report outlined that:

"When given the opportunity to provide positive feedback about living in care or leaving care, 11 out of 62 (18%) young people reported they had nothing good to say about it. These responses recorded minimalinformation of 'nothing' without elaborating further. However, 51out of those 62 young people who participated (82%) gave details of what they believed was good about living in care or leaving care" Youngpeopleprovidedsomeinsightfulcommentsintotheir own experience of care, including:

"The good thing about being in care is the chance I get to get a good education."

"I've had lots of holidays and all my dreams have been able to come true."

"Something good about being in care is all the support I have had from the service and from my foster carers."

> "Having my own place has given me independence"

"I have someone that will look after me and teach me right from wrong and keep me on track with education." When asked to report on what they felt wasn't positive about their care experience or what they'd like to change, some of the following comments were reported:

"It's having to move around so much... I have been in care since I was 9 and have had 4 different homes'."

"Having to constantly build relationships with your 'new'

"The bad thing about being in care is the lack of funding from the council."

> "Social Services should let you have more say in your life."

#### In conclusion, the authorreported that:

"When young people were given the opportunity to feedback both 'good' and 'bad' things they perceived about Rotherham Looked After and Leaving Care Services. It became apparent that 82% of young people had positive things to say about the services and 73% provided negative details during feedback. In addition 52% of young people who were asked, made suggestions around how they would like to improve services for looked after children and those leaving care, whilst 48% chose to make no suggestions."

It became apparent that 82% of young people had positive things to say about the services and 73% provided negative details during feedback



**INDEPENDENT CHAIR ANALYSIS:** 

Good work has been undertaken by specialist officers to seek the views of looked after children, and feedback strengths and weaknesses of the service they've received. It is surprising to see such positive feedback about the care experiences, and this resonates with the impression I got from shadowing a regulation 44 visit to one of Rotherham's Children Homes in 2015. In times of budget cuts, it is a strength that the council has placed value on voice and influence roles and maintained these in staffing establishments, as this demonstrates the importance of this to senior leaders and elected members. The council are reviewing their sufficiency strategy for looked after children, and placement moves should be reduced as a consequence of this, though the negative impact of unplanned moves on children should not be underestimated. In this business year, the LSCB also received reports from the council's commissioning officers on progress made with their contracted provision offer of advocacy and support for children subject to achild protection plan. Reports were submitted to the November 2014 and February 2015 Quality Assurance Subgroup meetings. This was a newly commissioned service from April 2014, aimed at improving the voice and influence of children subject to child protection planning procedures, with a specific view on increasing the irengagement with the conferencing process.

Reportsfromthecontracted provider outlined ifficulties in engaging with young people due to parental interference, as some parents do not want their child to understand the full rationale for intervention. The provider has developed tools and resources to respond to this tension, but this is ultimately about parental choice. A barrier to the service widening its reach has been poor engagement from children's social workers, who either do not connect children into the service, or do so at short notice prior to a conference taking place, which severely limits the provider's capacity to attend. Statistics were reported to outline the age ranges of children engaging with an advocate:

		rter 1 un 2014	Quar Jul - Sep			rter 3 ec 2014
Age of Children Accessing Service						
Unborn	4	3%	4	2%	6	3%
0-3 years	45	29%	60	31%	57	25%
4-7 years	35	23%	53	28%	69	30%
8-11 years	34	22%	34	18%	53	23%
12-15 years	26	17%	30	16%	31	14%
16+	9	6%	9	5%	12	5%

		rter 1 un 2014		rter 2 ot 2014		rter 3 ec 2014
Reason for Children not AccessingService						
SW Refused/Advised Against	12	8%	12	8%	1	0.50%
Parent/Carer Refused	67	42%	54	30%	63	29.5.%
Child/YP Refused	4	3%	9	4%	11	5%
Unable to make Contact with Family	55	35%	77	42%	127	60%
Conference Cancelled	2	1%	10	6%	6	3%
Other Reasons	18	11%	18	10%	4	2%

Feedbackfrom children with an advocacy plan was positive, as the following comments demonstrate:

"It helped to have an advocate, it was someone to talk to" "I don't want to go to conference, but I want to tell you what I want to say"

but my advocate gave me a leaflet that helped me"



#### INDEPENDENT CHAIR ANALYSIS:

It is positive that the council chose to commission this service for the 2014-15 business year, particularly given this is a new service offer to vulnerable children. The challenges to council budgets won't have made the identification of new funding for this service easy, and this context further enhances the importance of this service development. Clearly more work needs to be done to improve parental engagement with this service, and whilst it is understandable – given the reported pressures on social workers – the council should do more to ensure that all social workers make timely referrals into the service, particularly given the lack of evidence of the voice of the child in assessments. There is an inherent tension between the role of the children's social worker as a champion for a child and parents where abuse or neglect is being assessed and responded to, but the use of anti-oppressive practice and strength-based intervention should actively deconstruct parental disengagement. It may be worth reviewing how other members of the multiagency child protection conferencing system can be utilised to help improve engagement with this service offer.

On 5th March 2015, the LSC Breceived are portfrom the councilon the findings of the annual Lifestyle Survey. This report has been received annually by the LSC B for some years now, and is an important piece of annual research that always stimulates informed challenge and discussion from Board members. All 16 secondary schools in Rotherham participated in the 2014 Lifestyle Survey, with 4, 123 pupils completing the survey out of a possible 6, 527 year 7 and year 10 pupils in Rotherham (63% participation rate). This was the best responserates ince the Lifestyle Survey began and an increase of 649 pupils from the 2013 survey which had 3, 474 responses. The Lifestyle Survey captures the views of young people and the focus of questions is informed by the priorities of the Rotherham Health & Well being Strategy. The survey collates perceptions in relation to:

- $\cdot$  Food and drink
- · Health, activities and fitness
- · Within the school environment
- · Outside the school environment
- · Young carers
- Bullying & safety
- · Smoking, drinking and alcohol
- · Sexual health
- · Local area

Positive data reported includes:

- Young people reporting that they hadreceived help following being bullied increased significantly to 64% in 2014 from 26% in 2013
- 98% of young people had been taught either at school or at home about internet safety
- Moreyoung peopletaking up the option of schoold inners increased to 44% in 2014 from 28% in 2013

Areas for concern or improvement included:

- Pupils feeling good about themselves has reduced in a number of areas
- · Cyber Bullying is what young people feel is the main risk of using the internet
- $\cdot\,$  Slight increase in the number of young people who believe they are young carers

In 2015, the council established a new e-safety officer post, partly in response to these findings. A series of actions has been developed in response to the findings, and progress will be reported to the LSCB in the 2015-16 business year.

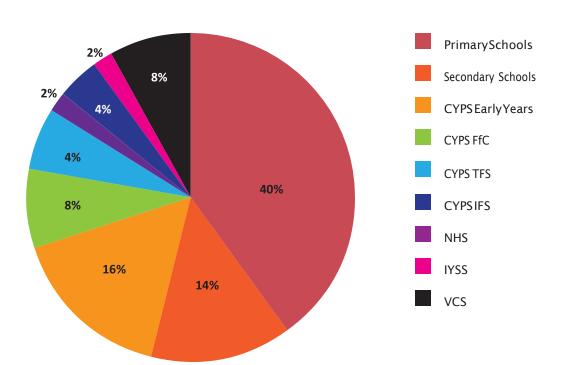
#### INDEPENDENT CHAIR ANALYSIS:

Increased participation is something that should be celebrated by the partnership, and school leaders should be recognised for continuing to place value on this survey and the messages it conveys. Some trends continue to create concern, such as perceptions of safety in the town centre. However, an adverse effect of raising awareness around child sexual exploitation in the borough could be that children are more mindful of dangers and therefore feel less safe. It is difficult to increase a child's capacity to be self-aware and mindful of danger whilst also preserving a sense of innocence and safety. Agencies should work hard to understand the drivers for why children feel a particular way. The difficulty with the Lifestyle Survey is that – not unlike any high level research - it can generate more questions than answers. I am assured that there is a plan of action to unpick a more detailed understanding in some of these areas, rather than this survey being an end in itself, and I welcome the creation of the new e-safety officer post.

#### 4.2 EARLY HELP

The Common Assessment Framework(CAF) was developed by the Labour Government to help local areas to have a structuredmeansofassessingandresponding tofamiliesin needofhelp, before their needs requires tatutory intervention. In 2010, the prescription around CAF was relaxed by the Liberal Democrat and Conservative Coalition Government. withlocalareasencouragedtodeveloptheirownapproach whichtookaviewofwholefamilysituation, dynamic and need. The CAFwas only one means of providing early help, thoughitwas thepre-statutory assessment and planning process which was utilised in Rotherham and endorsed by the LSCBandChildren'sTrustBoardtopreventneedescalation byinterveningearlyenoughtonegatetheneedforchildren and families to meet the threshold for statutory intervention. In Rotherham, CAF was redeveloped into Family CAF in 2013. Family CAFs have an assigned lead worker, a professional who iseitherknowntothefamilyorbestplacedtoengagewith them, who will facilitate the engagement of a multi-agency assessment and care plan.

235 FamilyCAFs were registered between 01/04/2014-31/03/2015 (434 C&YP). At the end of the business year, 181 open/active FCAFs were in place. This figure includes 38 open step down cases from Social Care. The following pie chart outlines the % split of agencies which presently lead Family CAFs:



Schoolsaccountforthehighestproportionofagencies leadworkingFamilyCAFs,at54%ofthetotal.Children's Centrestaffaccountforthesecondhighestgroupat16%. NHSproviders(Health Visitors and School Nurses) lead only 4% of open FamilyCAFs, whilstother CYPSteams and VCS organisations (commissioned by the Council) make up the remaining cohort of lead agencies.

The 2014 OfSTED inspection of Rotherham Children's Services criticised the variable nature of Family CAF quality, and this is reflected in their findings nationally, where they report that "The quality of early help assessments undertaken with families was too variable. Inspectors considered fewer than half of the assessments to be of good quality practice."

Throughout 2014, the LSCBreceived reports from the council via an established "early help dashboard", which provided an overviewofcaseloads inteams providing pre-statutory support tochildrenand families, inaddition to those services being coordinated viause of FamilyCAF. This reporting ceased in 2015, though the final report to be received by the LSCB at the Performance Subgroup on 6th November 2014 reported:

"There has been a slight decrease in caseloads for most teams contributing to the Dashboard, when Q2 iscompared with Q1, though this may be a consequence of the end and start of the new schoolyear.

"The regional benchmarking data... shows negative performance against the regional benchmarking indicators associated with early help. CIN numbers haveincreased in the last quarter, and we have seen an increasein children subject to Child Protection Plans and LookedAfter Children." Thereisverylittlenationalguidance or policy on howearly help should be coordinated and its effectiveness measured. Thereisnolegalduty on local authorities and their partners to deliver early help, though there is a duty on LSCBs to ensure that effective early help is delivered locally. In their thematic inspection report published in March 2015, Of STED found that:

"Local authorities and their partners face significant challenges in maintaining consistency and quality of practice, and in understandingroles and responsibilities for earlyhelp provision... In addition, there is very little evidence about the impact of early help where there are concerns about children and their families".

Rotherhamhas been successful in its response to the national Troubled Families programme, thoughchildreneligible for intervention via this criteria are not precluded from statutory intervention, and therefore this initiative traverses both early help and child in need/child protection.

#### **INDEPENDENT CHAIR ANALYSIS:**

The numbers of open Family CAFs are very low when one considers population size of the borough and the estimated need for early help, particularly given the inflated number of children in need of protection when compared to statutory neighbours and the national average. It is helpful to reflect on some of the "system drivers" for this situation, with the first being the challenge of understanding roles and responsibilities in regards to early help, as this was not made any clearer in the 2015 Working Together refresh, which leaves this open to inference and therefore misunderstanding. The Family CAF is just one means of testing agency compliance with Working Together 2015 and other guidance, as it is a reflection of when needs have escalated enough to necessitate a multiagency response, though more preventative early help can and should be provided by single agencies – or dual agencies – to meet emergent need. This presents a challenge as to how the partnership and the LSCB define early help provision and enable this to be scrutinised and understood, as a large chunk of interventions would not and arguably should not be delivered via a Family CAF process e.g. direct youth engagement; support for children with SEND who don't meet the threshold for Education Health Care Plans; tier 1 CAMHS; Children's Centre support; Education Welfare provision; Family Nurse Partnership etc.

The move to the statutory "single assessment framework" was underpinned by a philosophy of having an assessment and response proportionate to need, and the same philosophy should apply at an earlier stage. Given that early help is in itself a continuum; it stands to reason that there should be a phased approach to assessment and planning, rather than a "one size fits all" ethos.

It is encouraging that the council have established dedicated, unified leadership of their early help services under a senior manager in Children & Young People's Services, and the transfer of commissioning responsibilities for key health provision to Public Health (school nursing and health visiting) should allow for more integrated service provision and better information sharing and service development. The review and refresh of the local early help strategy will also enable the partnership to better define its offer and approach, and the LSCB will play a key role in agreeing this and providing informed challenge moving forward.

The role schools play as an early help provider must also be challenged more acutely, by both the council and the LSCB.

#### 4.3 ACCESS TO APPROPRIATE SERVICES-SOCIAL CARE "FRONT DOOR"

The counciland its partners have provided significant investment to increase the resourcing of arrangements for the "frontdoor" to services, with the implementation of a Multi-Agency Safeguarding Hub (MASH). MASH models have been used throughout the country and have been seen as enablers of swifter decision making and responsive action as a result of integrated working and improved information sharing across keypartner agencies, particularly between social care, the police and health. The integration of domestic abuse services has also been an innovative means of ensuring that children who are at risk due to domestic abuse within the family home will receive a more coordinated and special is tresponse, thanks to the creation of a Youth Independent Domestic Violence Advocate.

In 2014/15, therewere 10,517 contacts made to MASH, with 42.9% of these (4,513) being progressed to areferral for a social worker decision on whether an assessment was required. This is a significant increase on 2013/14 data, and it also places Rotherham with much higher figures than the latest figure spublished forit's statistical neighbours and the national average. Of those contacts referred for a social worker decision on whether assessment was required or not, 69.6% of these went to have a social worker led assessment. This means that in the region of 1/3 of all contacts made to the social care front door went on to progress to a social work led assessment, and that around 65% of the information received as a contact and processed did not meet the threshold for intervention. The LSCB Multi-Agency Assessment Framework sets the requirement for a decision to be made about the assessment requirements of a referral within 24 hours. In 2014/15, this was achieved for 75% of all referrals, with the final outturn figure improving from the performance reported in August 2014.

#### **INDEPENDENT CHAIR ANALYSIS:**

The high referral rate to the social care front door and the reality of 65% of contacts not requiring social care intervention is a huge concern, as this raises questions about agency decision making and confidence in assessing safeguarding concerns. The decision in 2012 for the precursor to MASH – the Contact and Referral Team - to receive all contacts, including those for early help, has generated a lack of clarity on what the front door service is for, which undermines the effectiveness of decision making for child protection when social work professionals have to sift through such a high volume of information, particularly when only 35% of these ultimately met threshold. This high volume of "white noise" in the system can only reduce capacity to respond to legitimate referrals.

The integration of multiagency partners into the MASH should allow for individual agency oversight of threshold application to be scrutinised more closely, and the LSCB is available to respond where targeted work with agencies is required. The high profile of sexual exploitation may have generated risk aversion in some professionals and members of the public, which would not be uncommon, as other areas report a spike in referrals when serious case reviews are published or other high profile child abuse stories are published in the media. This is not conducive to securing better outcomes, though. The performance of MASH has seen significant improvement since the start of 2015, with focused scrutiny and challenge from

the children's social care commissioner. Ofsted will review this in in August 2015 as part of their improvement support work. The LSCB has MASH audits as a central pillar to its 2015/16 quality assurance agenda, and will continue to provide challenge and undertake targeted improvement work with agencies, where this is required, to support more informed, proportionate referrals to MASH in future.



#### 4.4 CHILDREN IN NEED OF SERVICES AND CHILDREN SUBJECT TO A CHILD PROTECTION PLAN

Unless requiring child protection investigations, social worker assessments will be undertakenunder the auspices of "child in need", as per section 17 of the Children Act 1989. In 2014/15, 88.8% of all assessments were completed within the national upperlimitof 45 working days, thoughnodatawas reported on the achievement of meeting the individual child's timeframe. In 2014/15, 1,526 children were subject to a Child In Need (CIN) plan. This is an increase of 202 on the previous year. Whilst this is lower than the most recent statistical neighbour average, it is much higher than the national average. The vast majority of the sechild ren were on a plan due to neglect. Whilst 91.4% of the sechild ren had achild in need planin place, only 65% of the seplanshad been updated inline with the council'spolicy. In the previous year, 43.8% of child ren had an up to date CIN plan.

Whilst this is good evidence and a real positive that drift is being tackled, the effectiveness of stepping families down from statutory services will only be evident over the next 6-12 month period

#### **INDEPENDENT CHAIR ANALYSIS:**

The timeliness of assessment has improved dramatically over 2014/15, after a poor start to the business year. Unfortunately, the measure of this success is based on not exceeding the 45 national upper limit, which is itself intended to be just that – an upper limit for exceptional circumstances, rather than a target. What is not clear is compliance with the timescales of assessment for individual children, which should be established based on their individual needs. This is a priority area of improvement over the next business year, and the LSCB will be relentless in its pursuit of this data and evaluating outcomes.

The LSCB has highlighted in previous years that there is a high prevalence of drift in child in need planning and intervention, and as numbers have increased this is an issue which continues to generate inefficiencies in the whole system. Some children will be supported via CIN status when their needs require a higher tiered response, whilst other families will continue to receive services when they could and should be stepped down, moving them to independence or to be supported by early help services. With the additional resources invested in children's social work, and increased social worker capacity from the start of 2015, there has been a gradual decrease in CIN cases as social workers and managers review the appropriateness of this and either step up or step down. Whilst this is good evidence and a real positive that drift is being tackled, the effectiveness of stepping families down from statutory services will only be evident over the next 6-12 month period, as families either sustain improvement or require re-assessment due to exiting too early. The quality of intervention and exit planning must be at its highest if exiting from CIN is to be sustained.

I am encouraged by the increase in up-to-date CIN plans in 2014-15 compared to the previous year, but 65% is not yet good enough, and more work must be done and sustained to raise this standard.

Bythe end of this businessyear, there had been 876 child protection investigations completed, under Section 47 of the Children Act (1989). In February and March 2015, around 63% of investigations substantiated concerns and led to an initial child protection conference. However, in February 2015, 15.4% of investigations led to a conclusion that concerns had been unsubstantiated.

Throughout the business year, therewas an incrementalrise of the number of children subject to a child protection plan. By March 2015, this had increased to an in-year high of 423 children. This is much higher than the national average and the figures reported by statistical neighbours. Within the business year, 591 children had been subject to an initial child protection conference. This figured - calculated on a 12 monthrolling basis - has continued to rise. By March 2015, 5.3% of children subject to achild protection plan had been sofor 2 years or more, with just under 11% subject to achild protection plan for a second or subsequent time. These stats are fairly in line with statistical neighbours and the national average.

Theaverage performance of initial child protection conferences being held within the required 15 day timescale was 65% for the 2014-15 business year, a significant decrease from the previous year, and a compliance rate which is below the national and statistical neighbour average (though the most recent data published is for the previous business year, 2013-14).



#### **INDEPENDENT CHAIR ANALYSIS:**

It is concerning that over 10% of section 47 investigations undertaken in February 2015 led to concernsbeing unsubstantiated, as this generates questions over multiagency understanding of thresholds. The Children Act is very clear about the threshold for significant harm, and the locally published Multi Agency Threshold Descriptors provide guidance for professionals when making areferral, as well as for social workers when assessing risks and consulting with managers on the next course of action. Of sted were heavily critical of the failure of agencies to comply with Working Together 2013 in regards to strategy discussion membership and the seniority of staff engaging in this process. The stablishment of the Multi Agency Safeguarding Hub(MASH) steering group and associated implementation plan should address some of these issues moving forward, though the LSCB has aduty to continue to monitor this and to challenge all agencies where they are not fulfilling their statutory duties.

Performance in relation to timescales for initial child protection conference is poor, and in the medium term this is being addressed by partners with the adoption of the Strengthening Families Framework in 2015/16. Asymptom of inconsistent threshold application is that the safeguarding children unit will become overwhelmed. Regardless, procedures exist to safeguard children from undue delay, and performance in this area will be a key area of scrutiny for the LSCB in the next business year.

The high number of children on a child protection planwhen compared to the national and statistical neighbour average suggests that there is an inconsistent application of the threshold for significant harm. This may be as a result of risk aversion creeping into multi-agency working and thinking, which would not be surprising given local events (discussed in previous chapters). However, proportionality of interventionis a keystrand of the Children Act 1989, and services must be mindful that article 18 of the UN Convention On The Rights Of The Child is clear about the need to provide parents with help, which can be delivered by supporting children via Child in Need plans.

#### 4.5 CHILD PROTECTION WHERE THERE IS NEGLECT & DOMESTICABUSE

The priorities for the Board in regards toneglect and domestic abuse have focused on the area of child protection planning, as this is where child renare most vulnerable and where the impact of neglect and domestic abuse will have the most severe impact if left unchecked or allowed to drift. Much research has been published connecting neglect with domestic abuse, though domestic abuse is often cited as one third of the "toxic trio" of factors contributing to chronic neglect, alongside alcohol/substance misuse and poor adult mental health. As reported in chapter 3.3, the development of fa Youth Independent Domestic Violence Advocate role has been a progressive means of improving the coordination of adult services alongside child protection, whilst bringing much needed specialism to the table of professional sworking to safeguard child ren from harm.

Overall, 55% (236 of 429) of all children on achildprotection plan had neglect as a feature. The dispersal of neglect across all age ranges of open child protection plans is as follows:

Age of children on a CPP	% of CPPs which feature Neglect
2 and under	58.9%
3 - 4	53.3%
5 - 7	60.2%
8 - 12	52.2%
13 - 15	48.1%
16+	52.9%

Although an overall distribution analysis shows that boys are more likely thangirls to be on a plan for any reason (52% versus 48%) there is no difference in the numbers on a plan related to Neglect (50% each). For 5 to 7 year olds and those aged 2 or under the proportion of plans which feature neglect is higher than the overall average with 60.2% and 58.9% respectively. Datatellsusthatchildrenfromablackorminorityethnic (BME) family are more likely to be affected by neglect than those of aWhite British heritage.Only 19% of all total Child Protection Plans relate to BME children, but the same analysis of just the 236 total Neglect related plans shows this distribution increases to 25%. Looking at the BME children alone, 72.3% of them have an abuse category which is or features neglect. Neglect features strongly on those child protection plans lasting over 24 months (85%).

Much research has been published connecting neglect with domestic abuse, though domestic abuse is often cited as one third of the "toxic trio" of factors contributing to chronic neglect, alongside alcohol/substance misuse and poor adult mental health.

#### INDEPENDENT CHAIR ANALYSIS:

Neglect continues to be an issue which is putting children at risk of significant harm, and the contribution that parental domestic abuse makes is high. The challenge in escalating neglect cases is not an issue exclusive to Rotherham, though the high levels of deprivation in the borough means that there is a substantially higher prevalence of neglect than in other areas. The high% of neglect featuring inchildren subject to achild protection planfor over 2 years does create concern that the agencies are not addressing the impact of neglect quickly enough, nor working hard enough to improve parental capacity or otherwise remove the children from harm. In 2013, the LSCB proposed that the council look at adopting the Strengthening Families Framework for child protection planning and conferencing, as there is evidence that this has helped other areas improve their response to neglect. Whilst it is disappointing that this recommendation wasn't progressed by the council at the time, I am encouraged that this approach is now being implemented with pace and vigour, and that the council will be implementing this approach over the summer of 2015.

In previous years, the identification of domestic abuse as a priority area for the Board has been championed by the Director of Children's Services, though the work of the LSCB over the past 18 months as highlighted the inter-connectedness of this issue with neglect, either as a symptom or a contributing factor, along with the other elements of the "toxic trio". In reflecting on this, I am minded to recommend that the Board amalgamate these priorities, so that our focus on domestic abuse is maintained through a focus on the cause and effects of neglect. The commitment by the council to develop a neglect strategy in partnershipwith the LSCB in 2015/16 is a much needed and much welcomed move.

> In 2013, the LSCB proposed that the council look at adopting the Strengthening Families Framework for child protection planning and conferencing, as there is evidence that this has help other areas improve their response to neglect.

#### 4.6 CHILD SEXUAL EXPLOITATION

It would inappropriate to not include a chapter on child sexual exploitation (CSE) in this annual report; howeverit is difficult to add value to what has already been widely publicised. Clearly the council, its partners and the LSCB have failed over the best part of two decades to understand and respond to CSE, and children have needlessly suffered abuse as a consequence. In her 2014 report, Professor Alexis Jay stated that:

"The Rotherham Safeguarding Children Board and its predecessoroversawthedevelopmentofgoodinter-agency policies and procedures applicable to CSE. The weakness in their approach was that members of the Safeguarding Boardrarely checked whether these were being implemented or whether they were working. The challenge and scrutiny function of the Safeguarding Board and of the Councilitself was lacking over several years at a time when it was most required."

However, a movement away from this position was also reported, as Professor Jay observed that:

"The Safeguarding Board has improved its response to child sexual exploitation and holds agencies to account with better systems for file audits and performance reporting."

Clearly, improvement from such alow baseline is not an assurance of good practice, and the LSCB and partners have still gota long way togotoen sure that services are at the correct standard.

In 2013 the LSCB undertook a review of the CSE service delivered by the council and police, with a series of recommendations made which included strengthening leadership arrangements. No action was taken to respond to this recommendation until 2015.

The LSCB undertook as eries of audits on CSE practice during this business year. In 2014, a review of the use and effectiveness of the CSE risk assessment was undertaken, with the following findings:

- Some children did not have a CSE Risk Assessment completed even though CSE had been identified as a risk or vulnerabilityforthechildrenand youngpeople.Inasmall numberofcasesalthoughaCSERiskAssessmentwasnot completed, an assessment of needandriskswasundertaken via an Initial or Core Assessment.
- In some cases there was an undue delay in undertaking a CSE Risk Assessment when CSE was acknowledged as the presenting issue.
- Generally the CSERisk Assessments audited did notevidence that theyweremulti-agencyinnature and wereinthemain completed by the CSE Social Care Team.
- Risk management actions were not always visible or not specific inrelation to the high risk areas identified.

In a few cases, some good practice was evident, such as:

- The completion of a Risk Assessment in Slovak language in ordertoengageandempowertheyoungpersonandher parents.
- Good quality and timely decision making at CSE Team between CSE Team Manager and Sergeant relating to an inappropriate referral to the CSE Team.

In a further audit undertaken in November 2014, the following findings were reported:

- Parenting, parents' ability to protect and other indicators within the family home that may be contributing to the young person's behaviour and their vulner abilities are rarely scrutinised;
- Partneragenciesdonot ordinarilyparticipateindiscussion, review and update of the ChildSexual Exploitation RiskAssessment;
- Managementoversight, directionandscrutinyof decision making and challenge in the CSE team are weak;
- The operational remit, business processes and thresholds to accept cases in the CSE team are not clear.

InFebruary2015, anewpostofStrategicLeadforCSEwascreated bythe council, with an interim officerappointed. This appointment was the catalyst for a root and branch review of working practices within the CSE team, ultimately leading to the establishment of anewmultiagency CSE service: Evolve. The resourcing of this service has been strategically informed by need, with an increase in qualified social workers ensuring that case loads are manageable. Expertise has been brought infrom other areas to formulate the improvement agenda, and the children's social carecommissioner is directly over seeing the impact of this via the establishment of a council CSE Strategic Board. The Independent Chair of the LSCB is a member of this group.

Giventhe reported failings in relation to CSE, the LSCB took the decision to review and refresh the partnershipCSE strategy, a piece of work that will also see radical change to the associated multiagency delivery plan. This work commenced in February 2015 following the publication of the Casey Report. Whilst a completion date of March 2015 had been set for this strategy to be refreshed, the completion date was readjusted to July 2015 to allow for wide participation and consultation in this process.

#### INDEPENDENT CHAIR ANALYSIS:

It is not unrealistic to state that the word count of this annual report could have been doubled on the subject of child sexual exploitation alone, had I chosen to review all elements of the failings reported. I am, however, focused on this report adding value to what is already in the public domain, and the information included in this chapter is – hopefully – new information that affirms what is knownal ready, whilst also outlining the progress made in the early part of 2015. Re-instilling public confidence is achallenge all partner agencies must respond to, and quickly, including the LSCB.

I am impressed by the pace of improvement in this areasince the turn of the year, though I am undernoillusions that the extent of historical failings will continue to cast a shadow over the borough for years to come. The council and its partners are working hard to support victims who have suffered abuse, whilst also holding officers to account where there is evidence that they have been negligent in exercising their professional duties.

The launch of the Evolve service should be a platform from which better services can be delivered, and the scrutiny on the success of this serviced evelopment could not be any more acute.

However, this servicehas beenestablished to provide abetter multiagency response wherechildren are at risk of or suffering CSE. Farmore canandmust bedone to preventthisfromhappeninginthefirst place. Therefreshof the CSEStrategyand therolethe LSCBmust play in overseeing the achievement of the delivery plan cannot be understated : this must make the difference between where services have been and where they need to be in future. If CSE is not reduced in Rotherham; if CSE is not responded to more effectively; and if perpetrators of CSE are not pursued by full use of the law; then the LSCB will have failed itself and children and families in Rotherham. I am confident that the governance and accountability arrangements now in place will mean that cannot and will not happen, and that things are and will continue to improve quickly.

#### 4.7 MANAGING ALLEGATIONS AGAINST STAFF, VOLUNTEERS AND FOSTER CARERS (LADO)

It is the responsibility of the Local Authority Designated Officer (LADO) to ensure that all all egations against people working with children, including volunteers and foster carers, from any organisation in the borough, are properly considered and lead to clear outcomes. The LADO works closely with both the police and employers to ensure that people who pose a risk to children are not allowed to continue in employment that gives the maccess to children. It is the responsibility of the LADO to ensure that staffare treated fairly, that all egation are deal twith promptly and that where all egations are shown to be unfounded, people are able to resume their jobs without undue delay.

The OFSTED inspection in 2014 commented positively that: "Allegations against adults who work or volunteer in positions of trust are managed effectively by a (full time) dedicated Local Authority Designated Officer (LADO). Establishing a dedicated LADO post has helped to raise the profile of this work. There has been a steady increase in the number of contacts to the LADO in the last 12 months, which demonstrates goodpartnershipworking and an increased awareness of the LADO role."

The LADO will investigate all allegations in which a person is identified as working within the Children's workforce and the person has:

- 1. Behaved inaway that has harmed achild, or may have harmed achild;
- 2. Possibly committed acriminal offence against or related to a child; or
- 3. Behaved towards a child or children in a way that indicates that he or she would pose a risk of harm if they work regularly or closely with children.

The 83 referrals which were judged to reach the LADO threshold came from a wide range of agencies as follows:

Agency making referrals	Referrals reaching LADO threshold	
Social care	17	
Residential services	3	
Court (CAFCASS)	1	
Early Years	3	
Education	10	
Police	11	
Social Care Employment Agency	4	ag
Fostering - RMBC	11	ge
Independent Fostering Agency	2	ហ
Health NHS Trusts	5	ω
NSPCC	3	
Ofsted	2	
Safeguarding (other authorities)	2	
Voluntary organisations	4	
Youth Service	2	
Members of public	1	
NSPCC	1	
Total:	83	

#### Performance

Atotalof244contactsfromagenciesmakingenquiriesand requestingadvicewerereceived bythe LADOinthe period from 1 st April 2014 to 31 st March 2015. This represents an increase of 70 referrals on the previous year's figures (2013-2014) and evidences growing awareness and implementation of managing allegations against staff in partner agencies. Of the 244 contacts, 83 were deemed to have reached the threshold for consideration and were progressed to full LADO investigations. This represents an overall increase of 20 LADO cases in comparison to 63 LADO investigations in the equivalent period in 2013-2014.

Allegations of abuse which reached the LADO threshold of significant harm fell into the following type of abuse categories:

Categories	Number of Referrals
Emotional Abuse	4
Historical Neglect	1
Historical Sexual Abuse	9
Neglect	13
PersonPosingaRisk of Harm	25
Physical Abuse	23
Physical Restraint	3
Sexual Abuse	5
Total	83

Of the 83 LADO investigations, the outcomes were recorded as follows:

Outcome	Number of allegations
Substantiated	28
Unsubstantiated	45
Unfounded	7
Malicious	3
Total	83



#### **INDEPENDENT CHAIR ANALYSIS:**

The role of the Local Authority Designated Officer (LADO) cannot be underestimated in this important area of safeguarding children in our borough. However, the LADO can only be effective if partner agencies can effectively identify and recognise potential concerns with their workforce and work in partnership. The work of the partnership in this area has been consistently to a high standard, and I am pleased that Ofsted recognised this during their inspection in 2014.

## 5. Learning and improvement



The local Learning & Improvement Framework details how the LSCBorganises itself to undertakeperformancemanagement and guality assurance work and use this to shape learning and improvement across the multiagency partnership, as well as the process for commissioning serious case reviews.

The LSCB has a quality assurance and audit framework which inform the annual audit and guality assurance work plan of the Board, which is aligned with the council's Children & Young People's Services directorate. Documented LSCB audit activity provided a significant amount of evidence for the 2014 Ofsted inspection, and the LSCB also worked in partnership with the council to undertake case auditing as part of the requirements of the Ofsted single inspection framework.

The importance of regular auditing of practice, on a single and multi-agency basis, as a measure of the effectiveness of services and outcomes for children cannot be overstated. A priorityfortheLSCBisto useregular auditing of practice as a way of ensuring the effectiveness of that practice, measuring outcomes for children and learning what works well in addition towhatneeds to be improved. The LSCB audit activity is driven by the key priority areas contained within its businessplan but also responds to areas of practice or themes that can

arise from incidents or reviews, whether Serious Case Reviews, other Lessons Learned Reviews, or Inspections,

The purpose of the quality assurance is to:

and continualimprovement:

- · Improve outcomes for vulnerable children;
- · Design guality into our services through the introduction of practice standards;
- Ensure that services are achieving consistently high standards:
- Engender an organisational culture committed to learning
- Improve the level of feedback on quality of services from children. their families and staff:
- · Support the continuous improvement and development of the children'sworkforce.

A priority for the LSCB is to use regular auditing of practice as a way of ensuring the effectiveness of that practice.

TheRLSCBqualityassuranceprinciplesare:

- · Qualitymustrelatetoservice-userexperienceandoutcomes;
- · Quality can always be improved;
- Everyone has a role to play in improving quality from front line practitioners to senior managers;
- All staff must be flexible in meeting peopleschangingneeds and choices;
- Quality outcomes and improvements are most likely when there are skilled, enthusiastic and resource fulst aff;
- Quality assurance will be planned into all newservices to ensure we get it right the first time;
- Comprehensive policies and procedures will be in place sostaffcanseewhattheyhavetodoinordertomeet standards;
- Quality assurance will draw together messages from a wideevidence base to provide an overview of quality.

## The LSCB approach to quality assurance and how this relates to the priorities of the Board is summarised asfollows:

		L	SCB Priorit	y	
How much have	e wedone	н	ow well have we done	e? What differe	ence are we making?
Performance Data and Trends	Audits, evalua and thematic i		Voice and experience of the child	Workforce, Training and Voice of practitioners and carers	Inspection Reports, Corporate Parenting

Interms of undertaking and benefitting frommulti-agency audit work, it is critical that all agencies and organisations commits ufficient resources to enable this to be an effective mechanismfor learning and improvement. Through the work of the Board's Quality Assurance Sub Group (and the Practice Review Group), the results of audits are analysed; recommendations are formulated by auditors; and these are shared with agencies and used to develop SMART action plans, with progress reviewed via re-undertaking the audit cycle, with results reported back to the Board.

The learning points will inform the Learning and Improvement and other Sub Groups in terms of what the learning is and how this is translated into improved practice and outcomes for children and young people.

#### **INDEPENDENT CHAIR ANALYSIS:**

The LSCB infrastructure in place to facilitate audit and quality assurance activity has been increased for 2015/16, which will expand the reach and capacity of the Board to work with partner agencies to identify practice issues and address these quickly. This must run parallel to partners maintaining investment in their own audit resources, to work in partnership with the Board. The introduction of a multi-agency inspection programme from 2015 should leave all partners in no doubt of the importance of this on them individually and collectively.

I have commissioned the development of a new performance management framework for the LSCB, to be introduced in the Autumn of 2015, to ensure that there are clearly articulated expectations and rules of engagement. The model included in this chapter will be the foundation on which this new framework is built. 50

#### 5.2 MULTIAGENCY LEARNING AND DEVELOPMENT

Throughout 2014/15,2358 attendees attending a combined 87 workshops offered as part of the Safeguarding Learning and development prospectus, and 633 participants attended one of 50 Early Helplearning events. This means that the LSCB delivered some form of learning and development to 2991 learners on a range of subjects, including designated safeguarding leads from schools and staff from all LSCB partner agencies.

As part of the LSCB Learning and Improvement Framework, all partner agencies in Rotherham have committed to measuring the impact of the learning and development provision, and the Learning & Improvement Subgroup has a specific responsibility to ensure that multiagency learning and development activity (either directly provided or commissioned by the LSCB) is evaluated and evidenced as being effective: what is commonly referred to as the "sowhat?" factor. Where evidence of effectiveness is not for the commission provision, refresh existing materials etc.

Individual Board member agencies have their own in-house performance/supervision frameworks, whereby managers and staff hold regular discussions about performance and development.Insomeinstances, this happensannually as part of "PDR" processes.Inother areas – especially in "clinical" professional rolessuch as Nursing and Social Workthis happens on a more frequent basis (typically monthly) viasupervision.Review of the policies and procedures in place within an RLSCB partner organisation features as part of the bi-annual (Children Act 2004) Section 11 audit and return. This auditactivity is undertaken by the Independent Chair, Business Manager and QAOfficer of the LSCB, and falls outside the remit of the L&I subgroup. However, it is an important tier of assurance that the broader LSCB is gaining in relation to impact measurement of single agency standards and competence.

Fordirectlearning& developmentprovision commissioned/ provided by the LSCB, all workshops are subject to postlearning evaluation, with every participant submitting a completed evaluation form at the end of any given session. Quarterly, members of the L& Isubgroup under take a 10% dip sample of multiagency attendees to measure the impact of learning and development 3 months post attendance at a workshop. Findings reported throughout the year have been reported and the below reflects key information:

- 100% of attendees reported that their practice would improve following attendance at an LSCB workshop.
- 90% of attendees polled either strongly agreed or agreed with the statement that their practice had improved by attending the learning event.
- 80% of the attendees polled confirmed they had discussed their learning experience with their line manager, and where this hadn't taken place, interviewed learners indicated they had this on their agenda for their nextscheduled 1:1.
- 100% of participants had shared learning with their teams

The LSCB has also worked with Public Health to commission specialist training for practitioners to equip them with the knowledge and skills to better respond to self-harm and attempted suicide, with more provision planned for 2015-16.



#### **INDEPENDENT CHAIR ANALYSIS:**

The reach of multiagency learning and development is wide, and the offer of the LSCB is robust, though the impact on practice is not evident. In some ways, this is understandable (though not excusable): when a service, such as children's social care, has been systemically flawed and under-resourced, there isn't the substance within the workforce to take learning into practice improvement. This issue is being addressed, and the future of leaning and development provision must be more closely aligned to audit and quality assurance findings so that the LSCB offer is targeted on those gaps in practice. Continuing to draw on the learning from other areas and reviews is also an essential component of Board business. There is good engagement with schools, though how this engagement leads to service improvement is also difficult to see.

#### **5.3 SERIOUS CASE REVIEWS**

ASerious Case Reviewwas commissioned by the LSCB in March 2014 relating to the case of Child R, a baby who was injured whils tinhospital, and was approved by the LSCB in April 2015. No further details of the case are highlighted in this report as the case continues to be the subject of criminal proceedings. It is planned that the publication of the report will be towards the end of 2015 when these proceedings have concluded.

ThemethodologyusedfortheSeriousCaseReviewwasthe Significant Incident Learning Process (SILP). SILP is a learning modelwhichengagesfrontlinestaff and theirmanagersin reviewingcases, focussing on why those involved acted in a certainway at the time. This way of reviewing is encouraged and supported in the new Working Together to Safeguard Children published in March 2015.

### The SILP model of review adheres to the principles of:

- $\cdot$  proportionality
- · learning from goodpractice
- · the active engagement of practitioners
- · engaging with families, and
- · systems methodology

The recommendations from the Serious Case Review have been progressed in an action plan which will form part of the published Serous Case Review report. The cost of the review was £11,000.

In addition to learning from local SCRs, the LSCB SCR learning and development offerincludes learning from other SCRs conducted nationally.

# 6. Reflections and planning for the year ahead: 2015-16



"As loutlined in my foreword to this annual report, this has been an unprecedented 12 month period in both the local and national context, and inwriting this annual report I have a number of reflections which I would like to share in conclusion and as I look to the next business year.

"Thefailings of the council, it's partners and the LSCB have been laid bare. The dismantling of public trust has been devastating, though proportionate to the extent of our inadequacies. From the point of Government intervention, the pace of change has been remarkable, and improvements selfevident, though the size of the task is momentous, and even at great pace, many improvements – if they are to be sustained – will take time and cannot be effected overnight. The council has new leadership both politically and corporately, with the highest of expectations. Despite the fierce financial climate, partners have invested inchildren's services in amanner unparalleled in Rotherham's past and unmatched in any other area across the country. This gives megenuine hope and confidence that lessons have truly been learned and the values of agencies have been realigned accordingly. "Thereare keychanges which will come in the early part of the newbusiness year, which will provide the strategic framework for future planning and improvement. These include:

- · Arefreshedstrategicplanforrespondingtochildsexual exploitation, and better commissioning of services for victims of CSE
- A fit for purpose sufficiency strategy for looked after children
- A refreshed Health & Wellbeing Strategy and joint strategic needsassessment withastronger focuson the needs of children, informing amore strategic new Children & Young People's Plan
- Theadoption of multiagency models of working, such asuse of the Strengthening Families Framework, which will improve the experience of children and families and enable amore efficient system in which professionals operate
- AbetterresourcedLSCB, which can work with the commissionerstoeffectively hold agencies to account
- Anew performance management frameworkfor the Board, focused on the quality of multiagencyprovision

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"Taking account of these reflections, I will recommend to the Board that the LSCB priorities are also refreshed for the new business year, to focus on the following four head line areas:

- The effectiveness of Early Help provision locally, including how Child in Need planning effects sustained step down from statutory intervention
- The effectiveness of support for children suffering significant harm as aresult of Neglect, with a focus on the prevalence of the "toxictrio" and how agencies are responding to this
- The experience of Looked After Children and effectiveness of corporate parenting on outcomes,
- The effectiveness of the multiagency response to Child Sexual Exploitation

"Through each of these areas, the LSCB must hear the voices of children and families and see evidence that agencies are listening and responding to them consistently. Our learning and development provision must be the delivery vehicle for improvement, alongs idestructural and procedural improvements. The multiagency inspection framework will put all agencies through the process previously experienced largely by the councilalone, and the LSCB must play a central role in preparing partners for this.

"I have asked for the multiagency approach to responding to the radicalisation of young people to be reviewed, and the LSCB is taking a more prominent role in overseeing the delivery of Preventtraining in the borough. I would expect this to be an area of focus in next year's report.

"Despite the widespread failings, I know that there are many people whohaveworkedtirelesslyto tryandmakethings betterforRotherham'schildrenandfamilies.Forthis, I thank them. I am grateful for the support of Board partners, whohavealwaysshowntheutmost respect forthework of the Board and tome personally as Independent Chair. In particular, Iwould like to thank Rotherham Council, South Yorkshire Police and Rotherham Clinical Commissioning Group for their additional financial contribution to the LSCB in the final quarter of this business year, which enabled me toboost the capacity of the Board – as well as increasemy time in Rotherham - to undertake essential audit and quality assurance work.

"The extent of the challenge couldn't be clearer. The stakes have never been higher. In 12 months' time, the LSCB annual reportmust be describing wides preadimprovement for both the LSCB and front line service delivery. Anything less is utterly unacceptable."

**Steve Ashley** 



## 7. Appendix A LSCB Improvement Plan

ImprovementArea1:Performance,Challenge&Improvement Actions for each defined area of improvement will be interconnected and implementation will lead to improvement across the whole LSCB, however required specific actions have been developed for each action.

Defined improvement	Required Action(s)	Target completion		
	Required Action(s)	date:	Review Date	Lead subgroup and/or officer
A. Increase the pace of both change and coordinationofLSCB- related improvement and the evaluation of impact.	Action 1: Increase the capacity of the Independent Chair to improve resource availability for strategic leadership, oversight and challenge	October 2014	March 2015	RLSCB Service Manager
	Action 2: Increase officer capacity of the LSCB in relation to quality assurance and audit capability in the medium to long term, whilst securing a short term solution.	April 2015	September 2015	Independent Chair
	Action 3: Reviewthe role and function of the current LSCB subgroups and implement any changes, including capacity to focus on Missing Children and engagement with BME community leaders.	December 2015	March 2015	Independent Chair
	Action 4: Reviewand refreshtheLSCBCSE Strategy and Action Plan.	December 2015	March 2015	Independent Chair

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ImprovementArea1:Performance,Challenge&Improvement

Defined improvement	Required Action(s)	Targetcompletion date:	Review Date	Lead subgroup and/or officer	
	Consultwith keystakeholdersonCSE Strategy, including HWBB and SRP.	March 2015		LSCB Business Manager	
B. Ensure effective performance reportingandqualityanalysis oftheexperienceofthemost	Action 1: Completion of action 1:A:2, above, to increaseresource availability forquality analysis.	Seeaction 1:A:2	Seeaction 1:A:2	Seeaction 1:A:2	
vulnerable children through aligned performance datafromallpartners.	Action 2: Implement multi-agency performance suite data monitoring schedule, currently being developed by Performance Sub-group	March 2015	September 2015	RLSCB Performance Subgroup	Page
	Action 3: Ensure that the work schedule of the Quality Assurance subgroup is informed by the performancesubgroup areasfor concern andfurther enquiry, as well asthe LSCBpriorities.	March 2015	September 2015	RLSCB Business Manager	62
C. Ensurethat a robust programme of multi-agency audit activity, aligned with priorities, is used to evaluate the impact of the required improvements in practice.	Action 1: Develop aforwardplan schedule of multiagency audit activity for 2015/16, which will deliver audit work in line with the work plan of the QA subgroup	March 2015	September 2015	RLSCBPractice Audit Officer	

Improvement Area 2: Coordination with strategic commissioning activity

Defined improvement	Required Action(s)	Targetcompletion date:	Review Date	Lead subgroup and/or officer
A. Increase the LSCBs engagement with the Chief Executive, the DCS and the Lead Member for children's services	Action 1: Schedule monthly meetings between all parties to monitor improvements included in the CYPS and LSC Bimprovement plans.	January 2015	September 2015	Independent Chair
	Action 2: Ensurethat the DCS and Elected Memberare included in membership of the Exec Group of the LSCB	October 2015	April 2015	LSCB Service Manager
B. Takesteps to maximise the influenceof the LSCB onstrategic planning and commissioning through stronger representation on the statutory.	Action 1: Ensurethat the Director of Public Health as named officer inWT(2013) provides a quarterly update to the LSCB on the H&WBB activity, with particular focuson children & young people.	December 2014	April 2015	Independent Chair
	Action 2: RMBC CYPS commissioning to present quarterly update report to the LSCB.	December 2014	April 2015	RLSCB Business Manager
	Action 3: Ensure there are quarterly meetings between the chair of LSCB, SAB and H&WBB.	January 2015	September 2015	Independent Chair
	Action 4: ICto attendthe H&WBB meetings as an observer.	January 2015	September 2015	Independent Chair

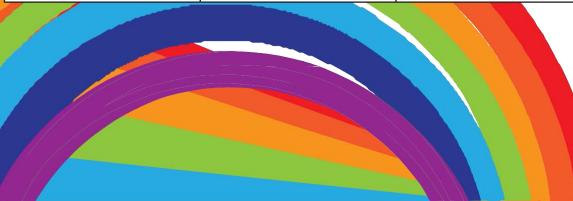
Improvement Area 3: Hearing & acting on the experiences of others

Defined improvement	Required Action(s)	Targetcompletion date:	Review Date	Lead subgroup and/or officer
A. Establishrobustmechanisms throughwhichtheLSCBcanhear about theexperiencesofvulnerable children,includingthoseplaced outside of area.	Action 1: Schedule of consultation and audit activity with IROs R2Rsand other LACservicesto be developed and included in QA schedule/forwardplan(Action A:C:1), to ensure that the LSCB receivesregularreportsonthevoice of looked after children.	March 2015	September 2015	LSCB Service Manager LSCB Business Manager
	Action 2: Review engagement of IC withLACCouncil&YouthCabinet, and explore potential for associate membership	January 2015	September 2015	LSCB Service Manager LSCB Business Manager
	Action 3: Review engagement of LSCB in Reg 44 visits.	March 2015	September 2015	LSCB Service Manager LSCB Business Manager



ImprovementArea4:Learning&development

Defined improvement	Required Action(s)	Targetcompletion date:	Review Date	Lead subgroup and/or officer
A. Ensure that the LSCB understands theimpact of training on practice in all partner agencies and the link with improved outcomes	of current L&Devaluation processes	March 2015	September 2015	LSCB Service Manager LSCB Business Manager
	Action 2: Refine the reporting format for the QA and Improvement Officertoensure that the impacton QA into improvement is captured.	March 2015	September 2015	LSCB Service Manager LSCB Business Manager
B. Enhance the profile of the LSCB among the wider work force, so that staff understand its priorities and impact and that learning	Action 1: All LSCB learning materials will be updated to include standard introductoryslides on the role and function of the LSCB	January 2015	September 2015	LSCB Service Manager
fromseriouscase reviews(SCRs) is disseminated.	Action 2: LSCB to review use of social media and also publish a quarterly newsletter	March 2015	Quarterly	Independent Chair
C. Ensurethatmulti-agencypolicy and procedures are kept up to date, alignedwith current expectations and learning from reviews, SCRs and audit and performance analysis. Ensure that learning and change are implemented swiftly.	Action 1: Review current policy library in line with agreed timescales setby Tri-X, and refresh policies as required to reflect local changes in the Borough & Sub-region.	April 2015	Quarterly	LSCB Business Manager



## 8. Appendix B LSCB 2014-15 Budget statement

#### Budget - 2014/15 Outturn

Income: £260,971
 Expenditure: £260,971
 Overall expenditure for 2014/15 was withinbudget.
 During the year additional expenditure of £31,000
 for practiceaudit work was agreed.

There was no surplus or deficit tocarry forward to the 2015/16 budget.

Invoices were raised for all agency contributions for 2014/15. The contributions were set in accordance with the RLSCB funding formula and the national arrangements for CAFCASS.

The accounts reflect full income recovery for all contributions.

Child Death Reviewadministration costs of £16,891 are included in these accounts

The Board has an agreement in place for two thirds of the cost of any Significant Incident Learning Process to be funded by RMBC and one third to be funded by NHS Rotherham. In 2014/15 £7,536 expenditure was incurred.

Budget Statement 2014/15 Outturn	Funding Formul	Budget 2014/15	Outturn 2014/15	
	%	£	£	
Income				
Annual Contributions				
Rotherham Borough Council	55.80%	111,370	111,370	
Rotherham CCG	25.90%	51,150	51,150	
South Yorkshire Police & Crime Commissioner	15.30%	30,200	30,200	
South Yorkshire Probation	2.70%	5,330	5,330	
CAFCASS	0.30%	550	550	
Other Contributions				
Surplus/Deficitfrompreviousyear		0	(	
NHSRotherham-L&D Contribution		22,000	22,00	
Rotherham MBC - L&D Contribution £9,763 cash £12,237 inkind		0	9,763	
Additional contribution - RMBC		0	10,00	
Additional contribution - NHSRotherham		0	10,00	
Additionalcontribution - SYPolice		0	10,00	
Income generation - training		0	608	
Total Income		220,600	<b>260,97</b> 1	

Budget Statement 2014/15 Outturn	Funding Formul	Budget 2014/15	Outturn 2014/15
	%	£	£
Expenditure			
LSCB Salaries *		164,650	150,310
Practice Audits		0	31,000
Public Liability Insurance		800	913
IT & Communications		900	857
Printing		2,900	2,723
Stationery and Equipment		50	31
Learning& Development		27,800	38,040
Independent Chair		20,000	33,247
Software licences& maintenance contracts		3,500	3,850
Total Expenditure		220,600	260,971
Surplus / Deficit		0	0

 $* Child \, Death \, Overview Panel administration \, costs of {\tt \$16,891} \, are included \, in these \, accounts$ 

## Agenda Item 9



Public Report Council Meeting

## Council Report

Improving Lives Select Commission – 3rd February 2016

### Title

Safeguarding Children and Families Performance 2015/16 3<sup>rd</sup> Quarter Report (December 2015)

Is this a Key Decision and has it been included on the Forward Plan? No

## Strategic Director Approving Submission of the Report

Ian Thomas, Children and Young People's Services

Report Author(s) Jean Imray, Interim Deputy Strategic Director of CYPS

01709 822199 Jean.Imray@rotherham.gov.uk

Deborah Johnson, Performance Assurance Manager – Social Care (CYPS) 01709 822666 Deborah.johnson@rotherham.gov.uk

Ward(s) Affected

### Summary

The report provides members with data and associated commentary against performance of key areas of Safeguarding Children and Families Services as at the end of the 3<sup>rd</sup> quarter of 2015/16 (December 2015). This takes into account direction of travel on the previous month, comparison against national benchmarking data and, where applicable, analysis against locally set targets.

### Recommendations

- That members review the Performance Report and consider issues arising
- That members endorse the proposal to continue to receive these reports on a quarterly basis

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### List of Appendices Included

Appendix A – Safeguarding Children and Families Monthly Performance Report (December 2015)

**Background Papers** 

None

**Consideration by any other Council Committee, Scrutiny or Advisory Panel** No

**Council Approval Required** No

Exempt from the Press and Public No

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# Title: Safeguarding Children and Families Performance 2015/16 3<sup>rd</sup> Quarter Report (December 2015)

# 1. Recommendations

- 1.1 That members review the Performance Report and consider issues arising
- 1.2 That members endorse the proposal to continue to receive these reports on a quarterly basis

# 2. Background

- 2.1 This is the first specific performance indicator monitoring report presented to committee members regarding children's social care since the outcome of the Ofsted inspections 2014.
- 2.2 Since the inspection performance management arrangements within the service have undergone significant improvement and will continue to develop over time.

These improvements include;

- 2.2.1 Further development of the suite of daily and weekly child level performance information available to all social care staff
- 2.2.2 The introduction and embedding of weekly performance challenge meetings attended by the Commissioner, Director of Children's Services, Directors and holding all social care managers and team managers to account.
- 2.2.3 The development of the accompanying performance report based on best practice and successful models within other local authorities

# 3. Key Issues

- 3.1 Within Appendix A members are provided with data and detailed commentary against performance of key areas of Safeguarding Children and Families Services as at the end of the 3<sup>rd</sup> quarter of 2015/16 (December 2015). This takes into account direction of travel on the previous month, comparison against national benchmarking data and, where applicable, analysis against locally set targets.
- 3.2 In summary a number of performance improvements have been achieved in the last 12 months including;
  - 3.2.1 A more robust and responsive multi-agency front door service (the MASH) with the proportion of referrals with timely decision making consistently in the high 90%'s. 98.6% in December against a low of 36.7% at the end of 2014.
  - 3.2.2 A reduction in the number of children on a child protection plan for excessive periods of time. At the end of December only one child was subject to a CPP for over 2 years compared to 18 in April.

- 3.2.3 Almost all our vulnerable children now have up-to-date intervention plans in place and recorded. With 100% Children subject to a Child Protection Plan, 96.9% of Looked after Children and 90.3% of Children in Need with up-to-date plans compared to performance at the end of 2014 of 80%, 82% and 32% respectively.
- 3.2.4 Children are now being seen by their social workers more regularly 96.2% of looked after children are receiving statutory visits on time with national standards and 95.0% of children with a Child Protection Plan had been visited in the last 2 weeks (local standard). (We were unable to accurately monitor these measures 12 months ago.)
- 3.2.5 Caseloads for social workers have been reduced and averages across all teams are now consistently within agreed limits of 18-22 cases.
- 3.3 There is however still much to do and we cannot be complacent if we are to fully address weaknesses. Current key improvement areas are;
  - 3.3.1 Further understanding the issues behind our high re-referral rate which is 29.3% compared to a statistical neighbour average of 23.6%. (This is where a case is closed but new concerns are raised for the child within 12 months of the previous referral.) Investigation is being undertaken through case level audits to ensure we can take appropriate action both internally and in partnership with other children's safeguarding board members.
  - 3.3.2 Early in 2015 we successfully addressed the significant backlog in incomplete assessments and improved our timeliness within 45 working days to 96% in August '15 compared to a low of 70% at the end of 2014/15. However audits and the recent improvement visits by Ofsted reinforced known issues in terms of quality and the need for additional short term work prior to closure. Managers have been asked not to sign off assessments unless they are satisfied that they are of the requisite standard even if this means that the deadline for completion will be missed this has resulted in a drop in timeliness (85.2% in December). There is further work to be done to ensure that we are consistently achieving both timeliness and quality.
  - 3.3.3 The available number of in-house adopters is lower than we need which makes identification of suitable families for our children with a 'should be placed for adoption' (SHOBPA) decision more difficult. This impacts and creates low performance on national adoption timeliness indicators. This is creating a need to purchase placements from external adoption providers. To help prevent this our adoption recruitment campaign is being redesigned and shared arrangements with other South Yorkshire authorities are being progressed.

# 4. Options considered and recommended proposal

4.1 The full service performance report attached at Appendix A represents an

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accurate summary of performance across a range of key national and local indicators with detailed commentary provided by the service. Members are therefore recommended to consider and review this information.

4.2 Members are recommended to agree for regular updates on this report and associated improvement actions on a quarterly basis, (every three months based on the financial year schedule April-March).

# 5. Consultation

- 5.1 Not applicable
- **6. Timetable and Accountability for Implementing this Decision** 6.1 Not applicable

# 7. Financial and Procurement Implications

7.1 There are no direct financial implications to this report. The relevant Service Director and Budget Holder will identify any implications arising from associated improvement actions and members will be consulted where appropriate.

# 8. Legal Implications

8.1 There are no direct legal implications to this report.

# 9. Human Resources Implications

9.1 There are no direct human resource implications to this report. The relevant Service Director and Managers will identify any implications arising from associated improvement actions and members will be consulted where appropriate.

# 10. Implications for Children and Young People and Vulnerable Adults

10.1 The performance report relates to safeguarding services for children and young people.

# 11 Equalities and Human Rights Implications

11.1 There are no direct implications within this report

# 12. Implications for Partners and Other Directorates

12.1 Partners and other directorates are engaged in improving the performance and quality of our services to children, young people and their families via the Rotherham Local Children's Safeguarding Board (RLSCB). The RLSCB also receive this performance report on a regular basis.

# 13. Risks and Mitigation

13.1 Inability and lack of engagement in performance management arrangements by managers and staff could lead to poor and deteriorating services for

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children and young people. Strong management oversight by Directorship Leadership Team and the ongoing weekly performance meetings mitigate this risk by holding managers and workers to account for any dips in performance both at a team and at an individual child level.

# 14. Accountable Officer(s)

Jean Imray, Interim Deputy Strategic Director of CYPS 01709 822199 Jean.Imray@rotherham.gov.uk

Deborah Johnson, Performance Assurance Manager – Social Care (CYPS) 01709 822666 Deborah.johnson@rotherham.gov.uk

Approvals Obtained from:-

Strategic Director of Finance and Corporate Services:-

Director of Legal Services:-

Head of Procurement (if appropriate):-

This report is published on the Council's website or can be found at:http://moderngov.rotherham.gov.uk/ieDocHome.aspx?Categories **Children & Young People Services** 



# Safeguarding Children & Families Monthly Performance Report

As at Month End: December 2015

Document Details Status: Issue 2 Date Created: 18/01/2016 Created by: Deborah Johnson, Performance Assurance Manager - Social Care Contact: Ext. 22666 / deborah.johnson@rotherham.gov.uk Page

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# **Performance Summary**

# As at Month End: December 2015

								('DOT' - Dire	ction of	travel rej	oresents	the directi	on of 'per	formance' in i	reference to t	he polarity o	of 'good' pe	rformance f	or that measure.
		00D		LAST T	HREE M	ONTHS	Year to D	ate 15/16	DOT		Target	and Tole	erances	YR ON Y	R TREND	LATE	ST BENCI	HMARKIN	G - 2014/15
NC	O. INDICATOR P	PERF	DATA NOTE (Monthly)	Oct-15	Nov 15	Dec 15	YTD	DATA NOTE	(Month on Month)	(in month unless stated)	Red	Amber	Target Green	2013/14	2014/15	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
	EARLY HELP PERFORMANCE INFORMATION - ON HOLD																		
2.1	.1 Number of contacts	Info	Count	935	1029	1041	8727	Financial Year	↑				n/a		10517				
2. <sup>-</sup> 2.:	.2 Number of contacts going onto referral (including MASH referrals)	Info	Count	374	509	485	3608	Financial Year	↓				n/a		4513				
2.:	.3 % of contacts going onto referral (including MASH referrals)	High	Percentage	40.0%	49.5%	46.6%	41.3%	Financial Year	↓	tbc	ra	ange to be s	set		42.9%				
2.: 2.: 2.:	Rate of referrals per 10,000 population aged under 18 - rolling 12 month performance	Low	Rate per 10,000	498.1	587.0	668.6	639.7	Financial Year	↓				n/a	689.8	800.2	655.4	333.9	548.3	-
	.5 % of referrals going onto assessment	High	Percentage	74.7%	76.0%	79.2%	80.9%	Financial Year	↑		<83%	83%>	86%	77.8%	69.6%	85.9%	99.7%	87.1%	97.8%
	.6 % Referral decision was made within 48 hours	High	Percentage	97.1%	96.9%	98.6%	95.9%	Financial Year	↑		<92%	92%>	95%	56.3%	71.2%				
2.	.7 % re-referral rate in the current month	Low	Percentage	30.6%	31.4%	31.0%	31.3%	Financial Year	↑		26%+	26%<	23%	n/a	n/a				
2. 2.8	.8 % re-referral rate in the last 12 months (rolling year)	Low	Percentage	26.8%	28.2%	29.3%			↓		26%+	26%<	23%	24.9%	22.8%	23.6%	15.4%	24.0%	16.5%
3.1	.1 Number of assessments started	Info	Count	274	341	365	3375	Rolling Year	↑				n/a	n/a	3780				
3.:	2 Rate of assessments per 10,000 population aged under 18 - rolling 12 month performance	Info	Rate per 10,000	670.8	693.3	744.7	598.4	Rolling Year	♠			aiting natic enchmarkir		n/a	670.2				
3.:	3 % of assessments for children's social care carried out in 45 working days of referral	High	Percentage	85.4%	83.6%	85.2%	89.7%	Financial Year	↑		<83%	83%>	86%	n/a	70.1%	86.6%	100.0%	82.2%	97.8%
3.4	.4 Open assessments already past 45 working days	Low	Count	28	14	9			↑				n/a	n/a	8				
3.: 3.4 3.9	.5 % of completed assessments ending in - Ongoing Involvement	Info	Percentage	37.6%	41.0%	47.6%	40.8%	Financial Year	↑		<40%	40%<	45%	n/a	n/a				
3.	.6 % of completed assessments ending in - No further action	Info	Percentage	40.0%	36.9%	33.2%	36.4%	Financial Year	↓				n/a	n/a	n/a				
3.	.7 % of completed assessments ending in - Step down to Early Help / Other Agency	Info	Percentage	19.6%	16.9%	15.6%	11.9%	Financial Year	↓				n/a	n/a	n/a				
3.8	.8 % of completed assessments ending in - Out of area	Info	Percentage	2.9%	2.4%	0.8%	1.2%	Financial Year	↓				n/a	n/a	n/a				
4.1	.1 Number of S47 Investigations	Info	Count	110	99	117	1074	Financial Year	↑				n/a	752	909				
4.:	.2 Number of S47 Investigations - rolling 12 month performance	Info	Count	1323	1373	1420			↑				n/a	n/a	n/a				
4.:	.3 Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	Info	Rate per 10,000	234.6	243.4	251.8			↑		more than +/-15	+/-15	+/-5 of 158.8	141.3	156.1	149.2	75	138.2	-
4.4	.4 Number of S47 Investigations - Completed	High	Count	92	97	87	1076	Financial Year	↓				n/a	n/a	n/a				
4.	5 % of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm	High	Percentage	59.0%	32.0%	74.7%	24%	Financial Year	↑				n/a	n/a	56.3%				
4.0	% of S47's with an outcome - Concerns are substantiated, but the child is not judged to	High	Percentage	23.7%	29.9%	18.4%	10%	Financial Year	↓				n/a	n/a	19.8%				
4.		Low	Percentage	13.3%	33.0%	6.9%	8%	Financial Year	↑				n/a	n/a	9.5%				
5.	.1 Number of open CIN cases	Info	Count	1506	1556	1654			↑				n/a	1324	1526				
5.	.2 Number of CIN (inc. CPP as per DfE definition)	Info	Count	1920	1925	2019			↑				n/a	n/a	1947				
5.3	.3 Number of CIN per 10,000 population aged 0-17 (inc. CPP as per DfE definition)	Info	Rate per 10,000	340.4	341.3	293.3			↓		more than +/-15	+/-15	+/-5 of 346.4	n/a	347.1	372.4	285.1	337.3	280.98

		GOOD		LAST 1		IONTHS	Year to D	)ate 15/16	DOT	RAG	Target	and Tol	erances	YR ON Y	R TREND	LATE	ST BENC	HMARKIN	G - 2014/15
NO.	INDICATOR	PERF	DATA NOTE (Monthly)		Nov 15	Dec 15	YTD	DATA NOTE	(Month on Month)	(in month unless stated)	Red	Amber	Target Green	2013/14	2014/15	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
5.4	% of CIN (open at least 45 days) with a plan	High	Percentage	96.6%	94.1%	94.7%			↑		<90%	90%<	95%	n/a	91.4%				
5.5	% of CIN (open at least 45 days) with an up to date plan	High	Percentage	94.6%	92.0%	90.3%			↓		<85%	85%<	90%	43.8%	65.1%				
6.1	Number of open CPP cases	Info	Count	414	369	365			♦				n/a	n/a	423				
6.2a	Number of Intial CP Conferences (children) - in month	Info	Count	41	27	35	476		↑										
6.2t	Initial CP conferences (No. children) - rolling 12 month performance	Info	Count	664	646	648			↑				n/a	428	556				
6.3	Initial CP conferences per 10,000 population - rolling 12 month performance	Info	Rate per 10,000	117.7	114.5	114.9			↑		<79	79<	74.1	75.9	98.6	69.2	40	61.6	-
6.4 6.5 6.6 6.7	% of S47 investigations proceeding to initial child protection conference within 15 days (based on number of children) - rolling 12 month performance	High	Percentage	78.0%	79.3%	80.1%			↑		<85%	85%<	90.0%	81.5%	65.0%	73.5%	100.0%	69.3%	87.7%
6.5	Number of children with a CP plan per 10,000 population under 18	Low	Rate per 10,000	73.4	65.4	64.7			↑		more than +/-10	+/-10	+/-5 of 52.3	69.2	74.7	46.1	26.4	42.9	-
6.6	Number of children becoming subject to a CP plan per 10,000 population	Info	Rate per 10,000	6.9	4.6	6.4	76.2	Financial Year	↑				n/a	72.37	93.05				
6.7	Number of discontinuations of a CP plan per 10,000 population	High	Rate per 10,000	11.2	12.6	7.8	85.1	Financial Year	↓	YTD	<55	55>	59.9	62.74	85.38	67.8	39.0	52.1	-
6.8	% of children becoming the subject of a CP plan for a second or subsequent time within 2 years - rolling 12 months	Low	Percentage	5.59%	5.16%	4.8%			↑		<6%	6%>	4%	4.4%	4.0%				
6.9	% of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months	Low	Percentage	13.81%	12.63%	12.1%			↑		<16%	16%>	14%	11.1%	10.8%	16.1%	7.7%	16.6%	13.3%
6.10	% of open CP plans lasting 2 years or more	Low	Percentage	0.48%	0.27%	0.3%			↓		<3.6%	3.6%	2.6%	4.9%	4.2%	1.6%	0.0%	2.3%	0.0%
6.11	% of CP plans lasting 2 years or more - ceased within period	Low	Percentage	1.59%	1.41%	0.0%	6%	Financial Year	↑	YTD	<6.5%	6.5%>	4.5%	6.8%	20/478 4.18%	3.4%	0.0%	3.7%	2.4%
6.12	% of CP cases which were reviewed within timescales	High	Percentage	97.94%	91.10%	98.1%			↑		<95%	95%>	98%	95.3%	96.4%	97.6%	100.0%	94.0%	100.0%
6.13	% CPP with an up to date plan	High	Percentage	99.5%	99.7%	100.0%			↑		<93%	93%>	95%		97.6%				
6.14	% of CPP with visits in the last 2 weeks	High	Percentage	95.0%	99.0%	95.0%			↓		<90%	90%>	95%		84.1%				
7.1	Number of Looked After Children	Info	Count	403	413	423			↑				n/a		407				
7.2	Rate of Looked After Children per 10,000 population aged under 18	Info	Rate per 10,000	71.5	73.2	75.0			↑		more than +/-5	+/-5	upto +/-2 of 73.5	70	70	73.4	49.0	60.0	-
7.3	Admissions of Looked After Children	Info	Count	23	25	20	163	Financial Year	↓				n/a	147	175				
7.4	Number of children who have ceased to be Looked After Children	High	Count	28	16	10	163	Financial Year	↓				n/a	136	160				
7.5	Percentage of LAC who have ceased to be looked after due to permanence (Special Guardianship Order, Residence Order, Adoption)	High	Percentage	10.7%	43.8%	30.0%	34.7%	Financial Year	↓	YTD	<33%	33%>	35%	55 40.44%	60 37.50%				
7.6	LAC cases reviewed within timescales	High	Percentage	95.5%	88.57%	95.0%	84.3%	Financial Year	↑		<90%	90%<	95%	98.6%	352/371 94.9%				
7.7	Percentage of children adopted	High	Percentage	10.7%	12.5%	10%	20%	Financial Year	↓	YTD	<20%	20%<	22.7%	26.5%	26.3%	25.1%	35.0%	17.0%	37.0%
7.8	Health of Looked After Children - up to date Health Assessments	High	Percentage	91.5%	93%	90.2%			↓		<90%	90%<	95%	82.7%	81.4%				
7.9	Health of Looked After Children - up to date Dental Assessments	High	Percentage	95.7%	93.7%	90.9%			¥		<90%	90%<	95%	42.5%	58.8%				
7.10	% of LAC with a PEP	High	Percentage	96.2%	98.1%	96.7%			4		<90%	90%<	95%	65.7%	68.7%				

			GOOD		LAST T	HREE M	ONTHS	Year to D	ate 15/16	DOT	RAG	Target	and Tol	erances	YR ON Y	R TREND	LATE	ST BENC	MARKIN	G - 2014/15
	NO.	INDICATOR	PERF	DATA NOTE (Monthly)	Oct-15	Nov 15	Dec 15	YTD	DATA NOTE	(Month on Month)	(in month unless stated)	Red	Amber	Target Green	2013/14	2014/15	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
	7.11	% of LAC with up to date PEPs	High	Percentage	80.8%	94.7%	92.3%			↓		<90%	90%<	95%	72.9%	71.4%				
	7.12	% of eligible LAC with an up to date plan	High	Percentage	99.5%	98.1%	96.9%			↓		<93%	93%<	95%	67.0%	98.8%				
	7.13	% of completed LAC visits which were completed within timescale - National Minimum standard	High	Percentage	96.0%	96.3%	96.2%			<b>1</b>		<95%	95%<	98%		94.9%				
	7.14	% of completed LAC visits which were completed within timescale - Rotherham standard	High	Percentage	76.0%	83.7%	84.2%			↑		<85%	85%<	90%		64.0%				
ERS	8.1	Number of care leavers	Info	Count	195	197	204			↑				n/a		183				
EAVERS	8.2	% of eligible LAC with an up to date pathway plan	High	Percentage	94.9%	94.9%	93.1%			¥		<93%	93%<	95%		69.8%				
	8.3	% of care leavers in suitable accommodation	High	Percentage	99.0%	97.5%	96.6%			¥		<95%	95%<	98%	96.3%	97.8%	74.2%	100.0%	77.8%	90.0%
CARE	8.4	% of care leavers in employment, education or training	High	Percentage	70.8%	64.5%	64.2%			¥		<70%	70%<	72%	52.3%	71.0%	40.8%	65.0%	45.0%	55.8%
VTS VTS	9.1	% of long term LAC in placements which have been stable for at least 2 years	High	Percentage	75.3%	75.2%	74.7%			¥		<68%	68%<	70%	68.8%	110/153 71.9%	67.6%	79.0%	67.0%	71.1%
PLA	9.2	% of LAC who have had 3 or more placements - rolling 12 months	Low	Percentage	9.4%	11.1%	11.3%			¥		>12%	12%>	10%	11.2%	49/409 12.0%	9.6%	7.0%	11.0%	9.0%
NS	10.1	% of adoptions completed within 12 months of SHOBPA	High	Percentage	100.0%	100%	100%	79.3%	Financial Year	→	YTD	<83%	83%<	85%	55.6%	84.6%				
ADOPTIONS	10.2	Average number of days between a child becoming Looked After and having a adoption placement (A1) (Rolling 12 months)	Low	Rolling year - ave count	368.2	346.3	340.4	361.8	Financial Year	↑	YTD	>511	511>	487	661	417.5	507.3	328.0	525.0	468.0 <b>T</b>
ADC	10.3	Average number of days between a placement order and being matched with an adoptive family (A2) (Rolling 12 months)	Low	Rolling year - ave count	154.1	143.9	147.4	162.5	Financial Year	↓	YTD	>127	127>	121	315	177.3	217.1	45.0	217.0	<sup>163.0</sup>
	11.3	Average number of cases per qualified social worker in LAC	Within Limits	Average count	14.1	12.9	11.4			↓		over 1% above range	1% above range	14-20						۲a م
	11.4	Average number of cases per qualified social worker in Duty Teams	Within Limits	Average count	16.6	17.3	21.0			≁		over 1% above range	above range	16-22		11.2				
AD	11.5	Average number of cases per qualified social worker in CIN North Teams	Within Limits	Average count	16.7	16.8	13.5			↓		over 1% above range	1% above range	16-22		18.2				
CASELOAD	11.6	Average number of cases per qualified social worker in CIN Central Teams	Within Limits	Average count			18.3			new		over 1% above range	1% above range	16-22						
S	11.7	Average number of cases per qualified social worker in CIN South Teams	Within Limits	Average count	13.7	14.5	15.7			↑		over 1% above range	1% above range	16-22		17.4				
	11.8	Average number of cases per qualified social worker in Children's Disability Team	Within Limits	Average count	21.1	18.3	15.4			↓		over 1% above range	1% above range	16-22		22.7				
	11.9	Average number of cases per qualified social worker in Child Sexual Exploitation team	Within Limits	Average count	7.1	4.3	4.3			→		over 1% above range	1% above range	16-22		18				
<b>TION</b>	12.1	% of LAC Children Aged 4 - 11 Years involved in LAC Review Participation	High	Percentage	82.9%	85.3%	83.9%	85.9%	Financial Year	↑		<90%	90%<	95%						
PAF PA1		% of LAC Children Aged 12 - 17 Years involved in LAC Review Participation	High	Percentage	100.0%	100.0%	100.0%	100.0%	Financial Year	→		<90%	90%<	95%						

# EARLY HELP

DEF	INITION	Early Help is where an LA works in partnership to address problems at the earliest opportunity before they are able to escalate and by helping to break the longer term intergenerational cycle of poor outcomes.
PERFORMANCE ANALYSIS		performance information is currently on hold. The previous information does not accurately reflect the current service.

# CONTACTS

DEFINITION

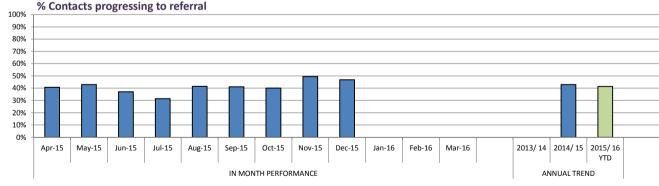
An initial contact is where an LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child.

New arrangements for the triaging of requests for early help will be in place from February 2016. The impact on contacts into social care will be closely monitored, if rates progressing to referral do not increase it may be an indication that more work needs to be undertaken with partner agencies about consistent application of thresholds.

		2.1	2.3
		No. Contacts	% Contacts progressing to referral
	Apr-15	880	40.7%
	May-15	860	43.0%
ш	Jun-15	999	37.0%
IN MONTH PERFORMANCE	Jul-15	1032	31.4%
RM/	Aug-15	1030	41.5%
RFO	Sep-15	1145	41.1%
H PE	Oct-15	935	40.0%
ILINO	Nov-15	1029	49.5%
M N	Dec-15	1041	46.9%
=	Jan-16		
	Feb-16		
	Mar-16		

۵Å	2013/ 14		
REN	2014/ 15	10517	42.9%
₹F	2015/ 16 YTD	8727	41.3%





#### % Contacts progressing to referral

#### CONTACTS BY SOURCE

PERFORMANCE

An initial contact is where an LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child. The analysis below provides a breakdown of numbers and progression rates to referral by the source of contact.

The development of the MASH scorecard is helping us to identify more clearly the source of the contact. On the basis that approximately only 40% of contacts progress to referral. It is important that we are confident that those which do not convert follow a pathway appropriate to presenting need. By far the highest source of contacts is from the police and these include a high proportion of Domestic Abuse contacts. 'Health' and 'Education' account for an average of 300 contacts each month and these are mostly evenly split between the two. Approximately half of this number end in NFA at contact stage again mostly evenly split across the two. As we get more sophisticated in our understanding of trend and patterns we will be able to look at these contacts to try and understand why over half the contacts made to the MASH are not resulting in a referral. Some of these will be accounted for by the MASH being used to share information.

			(1) POLICE			ducation ser (inc Schools		(3)	Health servi	ces	(4) Inter	nal council	services	• • •	embers of p c. self / pare		(6) OTHER	R LOCAL AU	THORITIES		(7) Others Idren centre vices, cafca	es, Legal
		Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral
	Apr-15	308	112	36.4%	129	71	55.0%	94	35	37.2%	121	58	47.9%	48	18	37.5%	2	0	0.0%	108	29	26.9%
	May-15	304	99	32.6%	121	62	51.2%	130	73	56.2%	119	71	59.7%	65	27	41.5%	0	0	-	122	43	35.2%
	Jun-15	309	84	27.2%	136	65	47.8%	146	57	39.0%	147	70	47.6%	99	38	38.4%	0	0	-	157	52	33.1%
IN MONTH PERFORMANCE	Jul-15	359	75	20.9%	108	43	39.8%	149	62	41.6%	143	49	34.3%	102	19	18.6%	0	0	-	123	28	22.8%
RM/	Aug-15	400	144	36.0%	0	0	-	160	89	55.6%	129	78	60.5%	107	60	56.1%	0	0	-	100	37	37.0%
RFO	Sep-15	369	114	30.9%	149	86	57.7%	134	60	44.8%	183	99	54.1%	152	58	38.2%	0	0	-	172	61	35.5%
H PE	Oct-15	313	73	23.3%	143	81	56.6%	141	68	48.2%	150	78	52.0%	89	40	44.9%	0	0	-	105	42	40.0%
ITNC	Nov-15	356	147	41.3%	176	122	69.3%	141	83	58.9%	120	57	47.5%	110	60	54.5%	0	0	-	136	59	43.4%
N M	Dec-15	394	133	33.8%	153	96	62.7%	145	86	59.3%	121	75	62.0%	98	48	49.0%	0	0	-	125	53	42.4%
-	Jan-16			-			-			-			-			-			-			-
	Feb-16			-			-			-			-			-			-			-
	Mar-16			-			-			-			-			-			-			-
	2013/ 14																					
RUNA	2014/ 15																					
AN TF	2015/ 16 YTD	3112	981	31.5%	1115	626	56.1%	1240	613	49.4%	1233	635	51.5%	870	368	42.3%	2	0	0.0%	1148	404	35.2%
	100%					— % of Cor	ntacts progr	essing to R	eferral by S	ource (Year	to Date) —											
	80%							0.00														
	60%					56.1%			49.4% ——		!	51.5%			2.3%							
	40%		31.5%			_			_					4	2.3%					35	.2%	
	20%					_			_			_			_							
	0%																	0.0%				
			POLICE		E	DUCATION		ŀ	IEALTH		IN	TERNAL		P	JBLIC		ΟΤΙ	HER LA		ΟΤΙ	IERS	

#### REFERRALS

DEFINITION PERFORMANCE ANALYSIS There was a slight reduction in referrals this month but this would be expected in December with schools closed and offices shut however given that context, it was actually an unusually busy month. Conversion rates to assessment remain steady. A high number of re-referrals continues to be recorded. There has been an audit of 60 re-referrals during December and the findings will be collated and pulled together into a report so we can be confident that we understand the reasons.

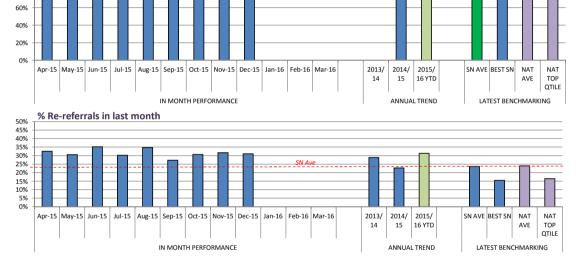
		2.2	2.5	2.7	2.8
		No. of Referrals	% Referrals going on to Assessment	% Re- referrals in last month	% Re- referrals in last 12mths (rolling year)
	Apr-15	358	85.8%	32.5%	23.4%
	May-15	370	86.8%	30.6%	24.0%
ш	Jun-15	370	84.3%	35.2%	24.7%
IN MONTH PERFORMANCE	Jul-15	324	78.7%	30.2%	25.4%
RM/	Aug-15	427	81.7%	34.7%	26.3%
RFO	Sep-15	467	78.1%	27.3%	26.6%
H PE	Oct-15	374	74.7%	30.7%	26.7%
ITNC	Nov-15	509	76.0%	31.7%	28.2%
ŇN	Dec-15	485	79.2%	31.0%	29.3%
	Jan-16				
	Feb-16				
	Mar-16				

required to make an informed decision.

% Referrals going on to Assessment 100%

80%

An Initial Contact will be progressed to a 'referral' where the social worker or manager considers an assessment and/or services may be required for a child or further information is

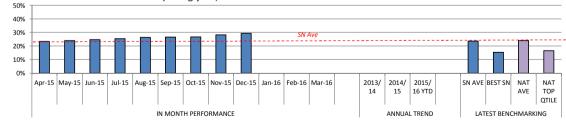


SN Ave

D	2013/ 14			28.9%	
NNU/	2014/ 15	4513	69.6%	22.8%	
	2015/ 16 YTD	3684	80.9%	31.3%	

NG	SN AVE	85.9%	23.6%	23.6%
:ST ARKI	BEST SN	99.7%	15.4%	15.4%
LATEST BENCHMARKING	NAT AVE	87.1%	24.0%	24.0%
BEA	NAT TOP QTILE	97.8%	16.5%	16.5%
			The same bend is relevant fo meas	





#### ASSESSMENTS - STARTED

DEFINITION

If a child meets the Children's Act definition of Child in Need or is likely to be at risk of significant harm, authorisation will be given for an assessment of needs to be started to determine which services to provide and what action to take.

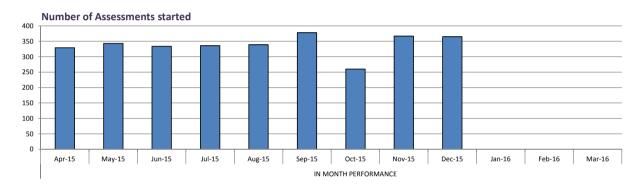
The number of assessments started remains relatively steady despite the increase in referrals recorded for November.

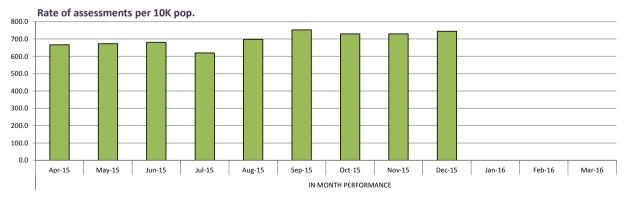
PERFORMANCE ANALYSIS

	Number of Assessments started	Rate of assessments per 10K pop.
Apr-15	329	666.9
May-15	343	673.4
Jun-15	334	680.7
Jul-15	336	619.7
Aug-15	339	697.7
Sep-15	378	752.2
Oct-15	260	729.6
Nov-15	367	729.8
Dec-15	365	744.7
Jan-16		
Feb-16		
Mar-16		
	May-15 Jun-15 Jul-15 Aug-15 Sep-15 Oct-15 Nov-15 Dec-15 Jan-16 Feb-16	Apr-15         329           May-15         343           Jun-15         334           Jul-15         336           Aug-15         339           Sep-15         378           Oct-15         260           Nov-15         367           Dec-15         365           Jan-16

₽ P	2013/ 14		
KEN	2014/ 15	3929	696.7
ΑT	2015/ 16 YTD	3375	598.4

SNIS	SN AVE	
ST	BEST SN	
LATE BENCHM	NAT AVE	
цí Ш	NAT TOP	
	QTILE	





No benchmarking data relating to this measure is currently available for the new continuous assessment process. This is expected approx. in the 1st Statistical Data release for the CIN census 2014/15 (Approx. Nov 2015)

#### **ASSESSMENTS - COMPLETED**

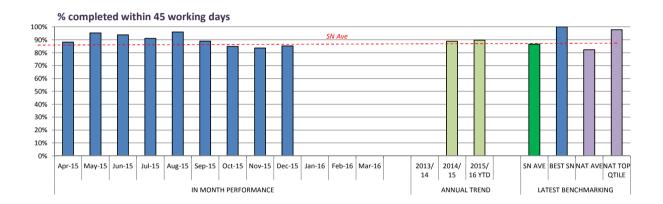
DEFINITION

National Working Together guidelines state that the maximum timeframe for the assessment to be completed is 45 working days.

PERFORMANCE ANALYSIS

Managers have been asked not to sign off assessments unless they are satisfied that they are of the requisite standard even if this means that the deadline for completion will be missed. An audit undertaken during early May 2015 and the Improvement visits by Ofsted in August and October 2015 reinforced known issues in terms of quality of assessment and the need for some additional short term work prior to closure. Audit work, using a new more mentoring approach, undertaken in the Assessment teams during November and December is starting to report an improvement in the quality of assessment work. There are some remaining issues about timeliness which are being addressed and there was a slight improvement in this regard in December. There is further work to be done to ensure that we are consistently achieving both timeliness and quality.

		3.3	3.4
		% completed within 45 working days	Open assessments already past 45 working days
	Apr-15	88.2%	11
	May-15	95.3%	19
	Jun-15	93.8%	9
IN MONTH PERFORMANCE	Jul-15	91.0%	10
RM/	Aug-15	96.0%	13
RFO	Sep-15	89.0%	28
H PE	Oct-15	84.9%	14
ILNO	Nov-15	83.6%	4
й х	Dec-15	85.2%	9
-	Jan-16		
	Feb-16		
	Mar-16		
70	2013/ 14		
LINU/	2014/ 15	88.8%	
A ⊨	2015/ 16 YTD	89.7%	
Ő	SN AVE	86.6%	
ST	BEST SN	100.0%	
LATES ICHMAF	NAT AVE	82.2%	
BEN	NAT TOP QTILE	97.8%	





# **ASSESSMENTS - OUTCOMES**

DEFINITION

Every assessment should be focused on outcomes, deciding which services and support to provide to deliver improved welfare for the child and reflect the child's best interests.

Local monitoring processes were reviewed and new outcome options established June 2015 therefore care should be taken when comparing trend data from before that time.

PERFORMANCE ANALYSIS

The number of assessments that are resulting in No Further Action (33%) needs to be considered alongside the re referral rate and the step down process. Action is being taken to ensure that cases stepped down to early help are recorded accurately. A new step down process has been agreed and will be in place from early February which is expected to increase confidence in the process. Managers have been reminded that there is an expectation that assessments that genuinely result in no further actions are identified early and will have been completed more promptly so that resources are available to be used for those children with more complex and challenging need.

		3.5	3.6	3.7	3.8	Ongoing Involvement No further action														
		Ongoing Involvement	No further action	Step down to Early Help	Out of area	$\begin{array}{c} 60\% \\ 50\% \\ 40\% \\ 30\% \\ 20\% \\ 10\% \\ 0\% \\ 0\% \\ 0\% \\ 0\% \\ 0\% \\ 0\% \\$														
	Apr-15	28.9%	56.1%	9.6%	0.7%															
	May-15	39.7%	52.9%	6.5%	0.6%	Apr.15 May.15 Jun.16 Jun.16 Jun.16 Sep.15 Sep.15 Dec.15 Dec.15 Jan.16 Mar.16 Mar.16 May.15 Jun.15 Jun.15 Jun.15 Jun.15 Jun.15 Jun.15 Jun.16 May.15 Jun.15 Jun.16 May.15 Jun.16 Jun.15 Jun.16 May.15 Jun.16 May.15 Jun.16 May.15 Jun.16 Jun.17 Jun.16 Jun.17 Jun.16 Ju														
ш	Jun-15	45.1%	51.0%	3.9%	0.0%															
ANC	Jul-15	45.2%	37.9%	14.7%	0.8%	IN MONTH PERFORMANCE ANNUAL TREND IN MONTH PERFORMANCE ANNUAL TREND														
RM,	Aug-15	44.1%	35.9%	18.4%	0.8%	Out of area														
RFC	Sep-15	50.3%	38.4%	10.2%	0.6%	Step down to Early Help / Other agency														
E PE	Oct-15	37.7%	39.9%	19.6%	2.9%	60% 50%														
ILINO	Nov-15	41.0%	36.9%	16.9%	2.4%	50%         40%           40%         20%														
IN MONTH PERFORMANCE	Dec-15	47.6%	33.2%	15.6%	0.8%	40%         30%           30%         20%														
=	Jan-16					20%														
	Feb-16																			
	Mar-16					%         %           un-15         un-15           un-15         un-15           un-11-15         un-15           un-12         un-15           un-12         un-15           un-12         un-15           un-12         un-15           un-12         un-16           un-15         un-16           13/14         un-16           13/14         un-15           Jun-15         Jun-16           Jun-15         Jun-16           Jun-16         Feb-16           May-15         Oct-15           Jun-16         Feb-16           Jan-16         Feb-16           Mar-16         Mar-16           Mar-16         You-15														
40	2013/ 14					Apr-15         Apr-15           Aay-15         Jun-15           Jun-16         Jun-15           Jun-15         Jun-15           Jun-16         Sep-15           Sep-15         Sep-15           Jan-16         May-15           Jan-16         Sep-15           Jan-16         May-15           Jan-16         Jun-15           Jun-15         Jun-15           Jan-16         Jun-16           Jun-15         Jun-15           Jun-15         Jun-16           Jun-15         Jun-16           Jun-15         Jun-16           Jun-15         Jun-16           Jun-15         Jun-16           Jun-16         Sep-15           Jun-16         Jan-16           Jan-16         Mar-16           Mar-16         Mar-16           Jun-16         Jan-16           Jan-16         Sep-15           Jan-16         Mar-16           Mar-16         Mar-16           Jan-16         Sep-15           Jan-16         Jan-16           Jan-16         Mar-16           Jan-16         Jan-16 <tr td="">         Jan-16</tr> <tr><td>ANNUAL TREND</td><td>2014/ 15</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>A F</td><td>2015/ 16 YTE</td><td>40.8%</td><td>36.4%</td><td>11.9%</td><td>1.2%</td><td>IN MONTH PERFORMANCE ANNUAL TREND</td></tr>	ANNUAL TREND	2014/ 15						A F	2015/ 16 YTE	40.8%	36.4%	11.9%	1.2%	IN MONTH PERFORMANCE ANNUAL TREND
ANNUAL TREND	2014/ 15																			
A F	2015/ 16 YTE	40.8%	36.4%	11.9%	1.2%	IN MONTH PERFORMANCE ANNUAL TREND														

#### PLANS - IN DATE

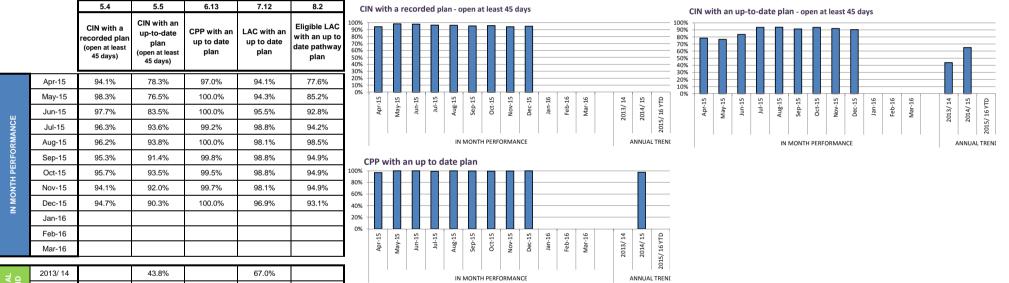
DEFINITION

A child's plan is to be developed for an individual child if they have a "wellbeing need" that requires a targeted intervention. Each type of plan has a completion target. When a Looked After Child reaches 16 years and 3 months they become eligible for a 'Pathway Plan' - this plan focuses on preparing a young person for adulthood and their future (For example: future accommodation, post 16 Education/Training and Employment)

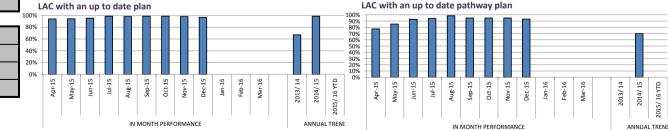
For all plan types the exceptions are reviewed at the weekly performance meetings so the reasons for an absence of an up to date plan is clearly understood by senior managers. Performance in relation to plans remains high and has further improved for CIN.

Absence of an up to date LAC plan in almost all cases has been due to the presence of an alternative plan - for example the child has had a pathway plan put in place as they have reached age 16 years and 3 months or because the correct process has not been followed on the IT system to link the document to the section where data is extracted. The next few months will concentrate on the quality of the plans, and the work which these plans should be driving. This may result in plans requiring further work before association on the system which may cause delay and impact on these performance measures.

PERFORMANCE ANALYSIS The remits of both the locality and looked after children teams are being adjusted in order to enable social workers to develop a more specialist approach to distinct areas of work. This and the move towards embedding the Strengthening Families model is expected to contribute to the improvement in the quality of plans that is required generally. Pathway plan structures are being reviewed to make them more young person friendly to encourage 'ownership' by young people of their own plan. These will be introduced with the implementation of the new IT system



	٦Å	2013/ 14	43.8%		67.0%	
	ANNUAL TREND	2014/ 15	65.1%	97.6%	98.8%	69.8%
	ЧР Ц	2015/ 16 YTD				
1						



SN AVE BEST SN LATEST NAT AVE NAT TOP QTILE

#### **SECTION 47 INVESTIGATIONS - STARTED**

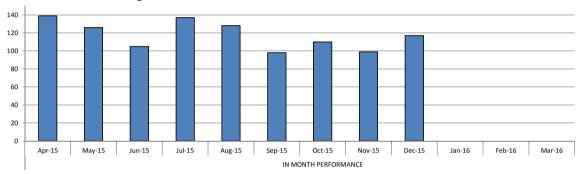
DEFINITION

If there is reasonable cause to suspect a child is suffering or likely to be suffering significant harm a Strategy Discussion will be convened between child protection staff and other relevant bodies. The Strategy Discussion may then decide to launch a Section 47 enquiry. This means the local authority must investigate the case further.

There was an unusually high number of S47 investigations in December particularly given that there were reduced working days because of the Christmas and New Year period. The reasons for this are still being considered however a number of the cases are understood to have resulted from high risk domestic violence.

		4.1	4.2	4.3
		Number of S47's Investigations - Started	Number of S47's Investigations 12 month rolling	Rate of S47's per 10K pop12 month rolling
	Apr-15	139	974	172.7
	May-15	126	1018	180.5
ш	Jun-15	105	1138	201.8
ANCI	Jul-15	137	1042	184.8
IN MONTH PERFORMANCE	Aug-15	128	1268	224.8
RFO	Sep-15	98	1273	225.7
H PE	Oct-15	110	1313	232.8
NTH	Nov-15	99	1342	243.4
N MC	Dec-15	117	1420	251.8
=	Jan-16			
	Feb-16			
	Mar-16			

Number of S47's Investigations



#### Rate of S47's per 10K pop. -12 month rolling

300



 2013/14
 141.3

 2014/15
 752
 156.1

 2015/16 YTD
 1074
 1074

ÐN	SN AVE		149.2
EST IARKI	BEST SN		75.0
LATEST BENCHMARKING	NAT AVE		138.2
BE	NAT TOP QTILE		-

#### **SECTION 47 INVESTIGATIONS - COMPLETED**

DEFINITION

Section 47 enquiries are conducted through a Child's Assessment. Depending on the outcome of a Section 47 enquiry, it may range from 'no further action necessary' through 'further monitoring needed' to the convening of a Child Protection Conference.

A higher number of S47's resulted with concerns being substantiated this month both where there were issues of ongoing harm and where it was determined that children were not at risk of continued significant

harm. Managers and auditors are clear that there were a high number of complex cases referred in this month and that responses have been proportionate to risk.

PERFORMANCE ANALYSIS

		4.4	4	.5	4	.6	4.7				
				% of S	47's witl	n an out	n outcome -				
		Number of S47's Investigations - Completed	Concerns are substantiated and child is judged to be at continuing risk of significant harm		substa but the not juc be continu of sign	rns are ntiated, child is lged to at ing risk nificant rm	Concerns not substantiated				
	Apr-15	95	60	63.2%	29	30.5%	3	3.2%			
	May-15	114	72	63.2%	22	19.3%	10	8.8%			
	Jun-15	117	71	60.7%	24	20.5%	18	15.4%			
NCE	Jul-15	168	99	58.9%	53	31.5%	16	9.5%			
RMA	Aug-15	94	65	69.1%	26	27.7%	3	3.2%			
RFO	Sep-15	100	72	72.0%	21	21.0%	6	6.0%			
H PE	Oct-15	83	49	59.0%	18	23.7%	11	13.3%			
ĒN	Nov-15	97	19	25.0%	24	31.6%	32	42.1%			
IN MONTH PERFORMANCE	Dec-15	87	65	74.7%	16	18%	6	7%			
-	Jan-16										
	Feb-16										
	Mar-16										

ΒL	2013/ 14							
REN	2014/ 15	876						
AN H	2015/ 16 YTD	1076	262	24.3%	110	10.2%	88	8.2%

SNI	SN AVE		
EST ARKI	BEST SN		
LATI	NAT AVE		
BEN	NAT TOP QTILE		

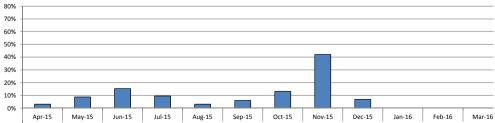




#### Concerns are substantiated but the child is not judged to be at continuing risk of significant



#### Concerns not substantiated



#### CIN

PERFORMANCE

DEFINITION

If the child is found to be disabled or the assessment finds that their health and development is likely to suffer without local authority intervention, the child will be classed as in need, as defined by Section 17 of the Children Act 1989. This means that the local authority is now legally obliged to provide the necessary services and support.

There is no good or bad performance in relation to numbers of CIN although it is important to monitor against statistical neighbour and national averages as numbers considerably higher or lower than average can be an indicator of other performance issues.

ANALYSIS As the system is rebalancing and we start to improve the guality of the work that is undertaken we expect to see a reduction in the numbers of children with a CP plan and a corresponding increase in numbers of CIN as children are stepped down to a less intensive form of intervention and more emphasis on family support. We are now starting to see this shift in emphasis. Equally one of the measures of success of our Early Help offer will be, over time, a reduction in the numbers of CIN as families are offered support at an earlier point before concerns escalate as well as ongoing support from Tier 2 services as they are stepped down and out of statutory intervention. It is far too early in the development of the Early Help provision to see this happening and it will be important to see the interface between the performance scorecards over time.

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		5.1	5.2	5.3
		Number of open CIN cases	Number of CIN (inc. CPP as per DfE definition)	Number of CIN per 10K pop. (inc. CPP as per DfE definition)
	Apr-15	1453	1847	327.5
	May-15	1457	1871	331.7
ш	Jun-15	1447	1858	329.4
IN MONTH PERFORMANCE	Jul-15	1399	1796	318.5
RM/	Aug-15	1479	1916	339.7
RFO	Sep-15	1582	2022	358.3
H PE	Oct-15	1506	1920	340.4
ILNO	Nov-15	1556	1925	341.3
U N N	Dec-15	1654	2019	293.3
=	Jan-16			
	Feb-16			
	Mar-16			
	2013/ 14			
ND				
IREND	2014/ 15			

	Numb	er of	open	I CIN	cases														
1,850 -										 							 		
1,650 -																			
1,450 -												_	-	_					
1,250 -			-		-							-		_		_			
1,050 -												-	-	-		_	 		
850 -		-	-									-							
650 -		-	-		-							-		-					
450 -			-	<u> </u>								-	-						
250 -																			
50 -	Apr-15	5	May-1	.5	Jun-15		Jul-15		Aug-15	Sep-15	;	Oct-:	15	Nov-1	.5	Dec-15	Jan-16	Feb-16	Mar-16
		IN MONTH PERFORMANCE																	

#### Number of CIN per 10K population (inc. CPP)



# 2015/ 16 YTE SN AVE 372.4 LATEST NCHMARKING BEST SN 285.1

337.3

281.0

NAT AVE

NAT TOP

QTILE

Ш

DEFINITION

Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action. One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family.

The number of children with a child protection plan has been much higher than that of our statistical neighbours and the national average. We would expect the numbers to fall as practice improves and CP plans are worked more effectively and managers become more confident in their decision making. We have been more robust in ensuring that only children where likely or actual significant harm has occurred are taken to conference and in ensuring that the threshold for a plan is met once at conference.

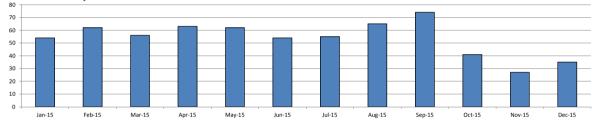
It had been of concern that, despite measures being put in place, numbers with a CP plan continued to rise until September. We are now seeing a downward trend in numbers with a plan resulting from more rigour in the system, (the detail of this was described in the November report). Cases that have been 'deplanned' have all been reviewed, only one case felt to have been deplanned prematurely. More focus will now be concentrated on the strengthening of the CIN work. The high numbers of S47 investigations in December has led to a slight stall in the reduction of CP plans but we are now confident that decision making in this area is more robust.

	6.2a	6.1	6.5
	No of children subject to an initial CP Conferences (in month)	No. of open CPP cases	No. of open CPP cases per 10K pop under 18
Jan-15	54	406	72.0
Feb-15	62	416	73.8
Mar-15	56	423	75.0
Apr-15	63	433	76.8
May-15	62	426	75.5
Jun-15	54	411	72.9
Jul-15	55	398	70.6
Aug-15	65	437	77.5
Sep-15	74	440	78.0
Oct-15	41	414	73.4
Nov-15	27	369	65.4
Dec-15	35	365	64.7
Jan-15			
Feb-15			
Mar-15			

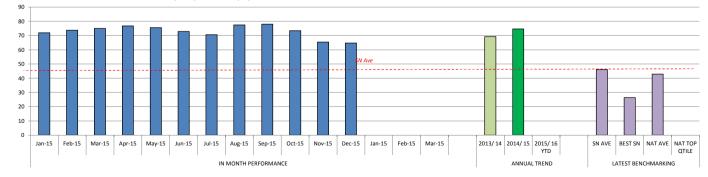
٩L	2013/ 14	427		69.2
REN	2014/ 15	556	423	74.7
₹ F	2015/ 16 YTD	476		

BN	SN AVE		46.1
LATEST BENCHMARKING	BEST SN		26.4
LAT	NAT AVE		42.9
BEI	NAT TOP QTILE		-

No. Children subject to a Initial Child Protection Conference







#### INITIAL CHILD PROTECTION CONFERENCES

DEFINITION

Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action. One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family.

PERFORMANCE ANALYSIS

There is ongoing work to address data errors to fully understand the true picture of ICPCs in 15 days but in the interim processes have been strengthened to lessen the likelihood of reoccurrence of late conferences in
the future. The numbers of children being made subject to ICPC is consistent in the last two months and considerably less than had been held earlier in the year. There are robust processes in place with strengthened
management oversight to give assurance about the quality of decision making in this area.

120

		6.2b	6.3	6.4	
		No of children with initial CP Conference (rolling 12mth)	No. of children with Initial CP Confs per 10K pop (rolling 12mth)	No. of initial CP confs in 15 days (rolling 12mth)	% of initial CP confs in 15 days (rolling 12mth)
	Apr-15	583	102.8	396	67.9%
	May-15	605	106.7	427	70.6%
	Jun-15	626	110.6	460	73.5%
IN MONTH PERFORMANCE	Jul-15	642	113.3	479	74.6%
RM/	Aug-15	654	115.1	506	77.4%
RFO	Sep-15	688	121.1	532	77.3%
H PE	Oct-15	664	116.8	518	78.0%
ILINO	Nov-15	646	114.5	512	79.3%
м и	Dec-15	648	114.9	519	80.1%
-	Jan-16				
	Feb-16				
	Mar-16				

٩L	2013/ 14				
ANNUAL TREND	2014/ 15		98.6		
₹ F	2015/ 16 YTD	476		405	85.1%

ST .RKING	SN AVE		73.5%
EST ARKI	BEST SN		100.0%
LATES BENCHMA	NAT AVE		69.3%
BE	NAT TOP QTILE		87.7%



No. Children - Initial Child Protection Conferences per 10,000 pop. 0-17



% of S47 investigations proceeding to initial child protection conference within 15 days (based on number of children) - rolling 12



#### **CHILD PROTECTION - TIME PERIODS**

DEFINITION

Child protection plans remain in force until the child is no longer considered at risk, moves out of the local authority area (in which case the receiving authority should convene its own child protection conference) or reaches the age of 18.

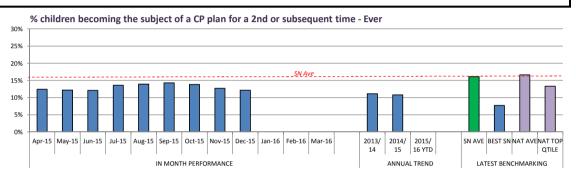
Numbers of children subject to a plan for a second or subsequent time now appears to be reducing however while the percentage recorded looks below the statistical neighbour average and lower than the national average the number (69) is quite high. A review of recent new second or subsequent plans will be undertaken in the near future to ensure the reasons are properly understood. The higher than would be expected numbers of children with a plan reduces the percentage which may mean that performance looks better than it actually is i.e. if the number of children with plans reduces and the number of children made subject to a plan for a second or subsequent time remain the same, then it will appear that performance is deteriorating. This figure will need to be monitored as more children have plans ceased. If the figure starts to rise it might be an indication that decision making has not been robust.

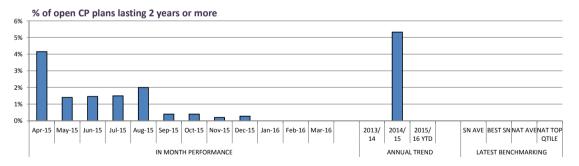
There is now only one child who has a plan of over 2 years duration. There is a review conference booked for this child at the end of January at which point the plan will cease. Those with plans more than 18 months in duration are now being tracked more rigorously.

			6	.9			6.	10			6.	11	
		oject plan 2nd c	en g the of a for a or uent	% children becoming the subject of a CP plan for a 2nd or subsequent time - Ever	No. of open CP plans lasting 2 years or more			% of open CP plans lasting 2 years or more	No. of CP plans lasting 2 years or more - ceased in period			% of CP plans lasting 2 years or more ceased in period	
Apr-15	67	of	542	12.40%	18	of	433	4.2%	8	of	44	18.2%	
May-15	67	of	551	12.20%	6	of	427	1.4%	11	of	51	21.6%	
Jun-15	67	of	556	12.10%	6	of	412	1.5%	0	of	62	0.0%	
Jul-15	76	of	557	13.60%	6	of	399	1.5%	0	of	58	0.0%	
Aug-15	79	of	568	13.90%	9	of	438	2.0%	2	of	18	11.1%	
Sep-15	84	of	589	14.30%	2	of	441	0.4%	3	of	62	4.8%	
Oct-15	79	of	572	13.80%	2	of	416	0.4%	1	of	62	1.6%	
Nov-15	71	of	558	12.70%	1	of	370	0.2%	1	of	69	1.4%	
Dec-15	69	of	568	12.15%	1	of	362	0.3%	0	of	44	0.0%	
Jan-16													
Feb-16		_											
Mar-16													

AL	2013/ 14	45	of	406	11.10%								4.9%
RUA	2014/ 15	54	of	499	10.80%	23	of	432	5.3%	20	of	478	4.2%
₹F	2015/ 16 YTD									26	of	429	6.1%

ST \RKING	SN AVE	16.1%		3.4%
EST IARK	BEST SN	7.7%		0.0%
LATE BENCHMA	NAT AVE	16.6%		3.7%
BEN	NAT TOP QTILE	13.3%		2.4%





30% -% CP plans lasting 2 years or more - ceased within period



IN MONTH PERFORMANCE

#### **CHILD PROTECTION - REVIEWS & VISITS**

DEFINITION

ANAL YSIS

PERFORMANCE

A child protection plan is reviewed after three months and at intervals of no more than six months thereafter.

6.14

Local standards state that any child subject to a child protection plan should be visited at least every two weeks (this excludes children registered on a CPP for less than a week).

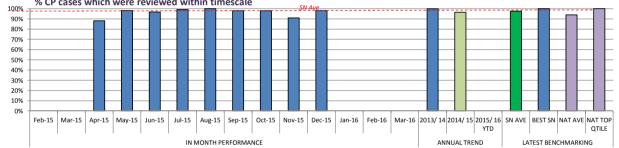
The late CP review conferences in December were a combination of unavoidable issues which arose including the sickness absence of the chair, important hospital appointments of children, and some other family related issues. Each one has been reviewed to ensure there are no postconements as a result of performance issues. The service are going to consider how short notice absences of chairs can be covered in future.

CP visits are monitored at the weekly performance meetings. Each week those that are out of timescale are examined on a child by child basis to ensure they have been visited and to ensure the reason for lateness is understood and appropriate action is taken. We will always strive for 100% performance, however on occasion there are valid reasons why visits cannot go ahead or it is inappropriate to do so, for example a family holiday, the child has recently become LAC. or the case is in transfer to another local authority. Attention is now shifting to the guality of visits primarily making sure that children are seen alone wherever possible and that the visits are purposeful and result in a greater understanding on the part of the social worker about what life is like for the child in guestion.

				0.	.12	0.14
		revie	f CP o wed v mesca	vithin	% CP cases which were reviewed within timescale	% of CP with visits in the last 2 weeks (new definition Apr '15)
	Feb-15					
	Mar-15					
	Apr-15	90	of	102	88.2%	92.0%
	May-15	104	of	106	98.1%	92.0%
IN MONTH PERFORMANCE	Jun-15	120	of	124	96.8%	96.2%
RM/	Jul-15	109	of	110	99.1%	97.0%
RFO	Aug-15	60	of	60	100.0%	92.0%
H PE	Sep-15	102	of	104	98.0%	98.0%
ILING	Oct-15	95	of	97	97.9%	95.0%
Ň	Nov-15	130	of	143	90.9%	98.0%
=	Dec-15	103		105	98%	95.0%
	Jan-16					
	Feb-16					
	Mar-16					
20	2013/ 14				99.84%	
IREND	2014/ 15				96.47%	
A F	2015/ 16 YTD					
۵ ۲	SN AVE				97.6%	
LATEST BENCHMARKING	BEST SN				100.0%	
NCHM	NAT AVE				94.0%	
BE	NAT TOP QTILE				100.0%	

6.12

#### % CP cases which were reviewed within timescale





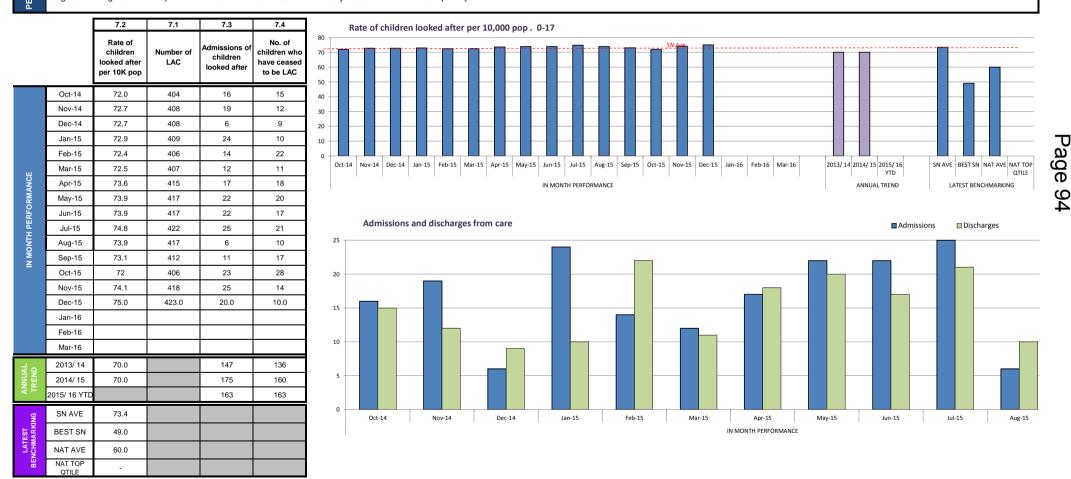
#### LOOKED AFTER CHILDREN

DEFINITION

Children in care or looked after children are children who have become the responsibility of the local authority. This can happen voluntarily by parents struggling to cope or through an intervention by children's services because a child is at risk of significant harm.

PERFORMANCE ANALYSIS

Although the numbers of LAC are in line with our statistical neighbours they are higher than the national average and best performing LA's. Early Help arrangements need to be strengthened over time to prevent the need for children to come into care this is part of the departmental strategy. After a rise in LAC numbers over the Summer there was a levelling off and a drop in early Autumn however numbers have again started to increase. The data shows that admissions have not increased however discharges have significantly reduced. It is not unusual for numbers to increase in the late Autumn and run up to the Christmas period as reunifications and moves are often deferred until New Year to prevent the additional pressure that comes during this emotive time. However we will need to monitor this closely for some time to come. Attention continues to be focussed on discharges from the care system. The LAC service manager along with the Interim Head of LAC has undertaken a review of cases to determine those children in care who could be secured permanence outside the care system for example through Special Guardianship Orders, Child Arrangement Orders and/or reunification with family members. The number of children placed out of the Borough in independent placements is high and the strategy to reduce usage is multi-faceted and some measures for example foster care recruitment have long lead in times. The foster carer recruitment campaign is now fully operational and has seen an increase in the number of enquiries compared to the same timeframe in previous years. In addition an Adoption recruitment campaign is to follow as we have a shortage of adopters for all age ranges including babies. The permanent Head of LAC will start in February 2016 this work will be a priority for him.



#### LOOKED AFTER CHILDREN - PLACEMENTS

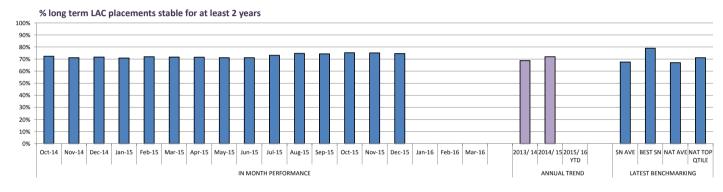
DEFINITION

A LAC placement is where a child has become the responsibility of the local authority (LAC) and is placed with foster carers, in residential homes or with parents or other relatives.

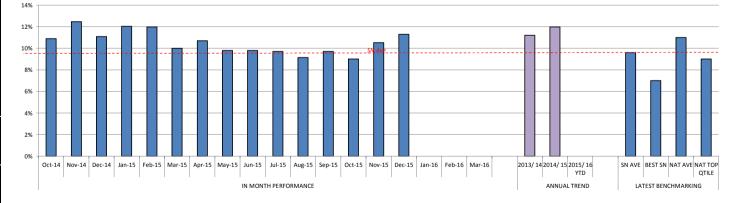
As reported previously performance in relation to LAC stability is very strong however it will be examined closely as part of our strategy to reduce the number of children in out of authority placements. We need to ensure that stability does not mask PERFORMANCE **ANALYSIS** case drift and result in children remaining looked after longer than necessary or remaining in placements that are not meeting their long term needs.

Our sufficiency strategy identifies that we have too many children placed in residential care, this balance has started to change for our internal provision but remains an issue in relation to the number of children placed in out of authority residential care and we will need to shift that balance to have more children placed in a family setting. Every child in residential care has been reviewed by a senior manager to consider whether it is possible and appropriate to plan for a move into a more appropriate family based setting. Team Around the Placement (TAP) meetings have been introduced to ensure that every support is put in to prevent placements disrupting and are well utilised.

				9.	1			9.2	
		No. of long term LAC placements stable for at least 2 years			% long term LAC placements stable for at least 2 years	No. of LAC w have had 3 more placements rolling 12 months		3 or nts - 12	% LAC who have had 3 or more placements - rolling 12 months
	Oct-14	115	of	159	72.3%	44	of	404	10.9%
	Nov-14	111	of	156	71.2%	50	of	401	12.5%
	Dec-14	109	of	152	71.7%	46	of	415	11.1%
	Jan-15	105	of	148	71.0%	49	of	407	12.0%
	Feb-15	110	of	153	71.9%	49	of	409	12.0%
ш	Mar-15	109	of	152	71.7%	41	of	409	10.0%
IN MONTH PERFORMANCE	Apr-15	106	of	148	71.6%	44	of	412	10.7%
RM	May-15	108	of	152	71.1%	41	of	417	9.8%
RFO	Jun-15	108	of	152	71.1%	41	of	417	9.8%
H PE	Jul-15	109	of	149	73.2%	41	of	421	9.7%
ILNO	Aug-15	110	of	147	74.8%	39	of	417	9.1%
M N	Sep-15	110	of	148	74.3%	40	of	412	9.7%
=	Oct-15	110	of	146	75.3%	38	of	407	9.0%
	Nov-15	109	of	145	75.1%	44	of	418	10.5%
	Dec-15	109	of	146	74.7%	48		425	11.3%
	Jan-16								
	Feb-16								
	Mar-16								
<u>ہ ۲</u>	2013/ 14	108	of	157	68.8%	44	of	393	11.2%
NNU/	2014/ 15	110	of	153	71.9%	49	of	409	12.0%
AA H	2015/ 16 YTD								
NG	SN AVE				67.6%				9.6%
LATEST 3ENCHMARKING	BEST SN				79.0%				7.0%
ICHN NCHN	NAT AVE				67.0%				11.0%
BEI	NAT TOP QTILE				71.1%				9.0%







#### LOOKED AFTER CHILDREN - REVIEWS & VISITS

The purpose of LAC review meeting is to consider the plan for the welfare of the looked after child and achieve Permanence for them within a timescale that meets their needs. The review is chaired by an Independent Reviewing Officer (IRO)

**DEFINITION**The LA is also responsible for appointing a representative to visit the child wherever he or she is living to ensure that his/her welfare continues to be safeguarded and promoted. The minimum national timescales for visits is within one week of placement, then 6 weekly until the child has been in placement for a year and the 12 weekly thereafter. Rotherham have set a higher standard of within first week then 4 weekly thereafter until the child has been permanently matched to the placement.

LAC Reviews: There were 5 children (3 families) whose reviews were out of timescale in December - All were linked to scheduling/planning issues. A team workshop is being held at the end of January with the IRO's to address their understanding of performance and planning and to ensure they are able to access and effectively use the data. There will also be further joint work with team managers responsible for the social worker case holders to ensure that communication is effective.

LAC Visits are monitored at the weekly performance meeting. Performance in relation to visits within the National minimum standards remains well above 90% any visit exceeding statutory minimum timescales is examined on a child by child basis to ensure they have been subsequently visited and to ensure the reason for lateness is understood. In addition to statutory minimum standard Rotherham has set a local standard that exceeds the National one, performance in relation to local standard has been low and following sustained attention in November we started to see some movement in this figure for the first time but this has levelled off, the visiting pattern for each child has to be sustained over a period of time to ensure a clear and ongoing shift in performance. This will continue to be closely monitored.

			7.6	6	7.13	7.14	100% - % of LAC cases reviewed within timescales	
		revi wi	C cases ewed thin scales	% of LAC cases reviewed within timescales	% LAC visits up to date & completed within timescale of National Minimum standard	% LAC visits up to date & completed within timescale of Rotherham standard		
	Apr-15	79 d	of 84	94.0%	98.6%	73.0%	50%	
	May-15	63 d	of 74	85.1%	95.2%	79.0%	Apr-15   May-15   Jun-15   Jul-15   Aug-15   Sep-15   Oct-15   Nov-15   Dec-15   Jan-16   Feb-16   Mar-16	
ш	Jun-15	95 d	of 103	92.2%	94.0%	76.0%	IN MONTH PERFORMANCE	
NCE	Jul-15	106 d	of 116	91.4%	96.0%	74.0%	100% % LAC visits up to date & completed within timescale of National Minimum standard	
RMA	Aug-15	32 0	of 37	86.5%	96.0%	76.0%		
RFO	Sep-15	117 d	of 127	92.1%	94.0%	74.0%		
IN MONTH PERFORMANC	Oct-15	85 d	of 89	95.5%	96.0%	76.0%	80%	
IL NO	Nov-15	89 d	of 101	88.1%	95.0%	83.7%	70%	
M N	Dec-15	95 d	of 100	95.0%	96.2%	84.2%	60%	
=	Jan-16						50% Apr-15 May-15 Jun-15 Jul-15 Aug-15 Sep-15 Oct-15 Nov-15 Dec-15 Jan-16 Feb-16 Mar-16	1
	Feb-16							I
	Mar-16							
	2013/14			98.6%			100% KIAC visits up to date & completed within timescale of Rotherham standard	
ANNUAL TREND	2014/ 15	19 d	of 371	94.9%	95.2%	82.6%	90%	
AN	2015/ 16 YTD	327 0	of 388	84.3%			80%	
LATEST BENCHMARKING	SN AVE							
IEST	BEST SN							
NCH I	NAT AVE						50% Apr-15 May-15 Jun-15 Jul-15 Aug-15 Sep-15 Oct-15 Nov-15 Dec-15 Jan-16 Feb-16 Mar-16	
BE	NAT TOP QTILE						IN MONTH PERFORMANCE	

2013/ 14 2014/ 15 2015/ 16 YTD ANNUAL TREND

2013/ 14 | 2014/ 15 | 2015/ 16 YTD ANNUAL TREND

2013/ 14 2014/ 15 2015/ 16 YTD ANNUAL TREND

ANALYSIS

PERFORMANCE

#### LOOKED AFTER CHILDREN - HEALTH

DEFINITION

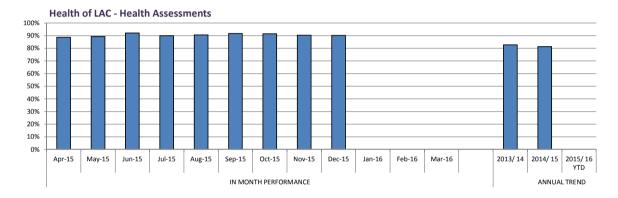
PERFORMANCE ANALYSIS Local authorities have a duty to safeguard and to promote the welfare of the children they look after, therefore the local authority should make arrangements to ensure that every child who is looked after has his/her health needs fully assessed and a health plan clearly set out.

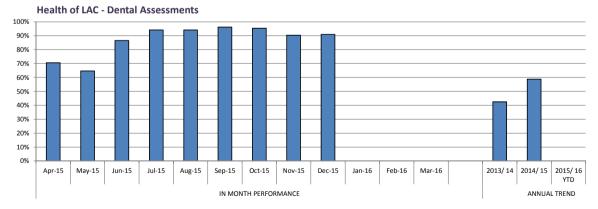
Performance in relation to health and dental assessments was poor and has been the focus of concerted joint effort and has shown previous improvement. Close monitoring means that any dips in performance are understood. Due to the process for health QA checks of assessments following completion there is a time lag between the assessment occurring and showing on the system as completed therefore for example the October report showed a dip in performance for that month however it is now apparent that the improvement was largely sustained. Performance will continue to be very closely monitored.

		7.8	7.9
		Health of LAC - Health Assessments	Health of LAC - Dental Assessments
	Apr-15	88.7%	70.5%
	May-15	89.3%	64.7%
ш	Jun-15	92.1%	86.6%
IN MONTH PERFORMANCE	Jul-15	89.9%	94.1%
RM	Aug-15	90.6%	94.1%
RFC	Sep-15	91.7%	96.2%
H PE	Oct-15	91.5%	95.4%
ITNC	Nov-15	90.3%	90.3%
N M	Dec-15	90.2%	90.9%
=	Jan-16		
	Feb-16		
	Mar-16		

AL	2013/ 14	82.7%	42.5%
N N	2014/ 15	81.4%	58.8%
AN	2015/ 16 YTD		

DN	SN AVE	
:ST ARKI	BEST SN	
LATEST BENCHMARKING	NAT AVE	
BEN	NAT TOP QTILE	





## LOOKED AFTER CHILDREN - PERSONAL EDUCATION PLANS

7 11

DEFINITION

A personal education plan (PEP) is a school based meeting to plan for the education of a child in care. The government have made PEPs a statutory requirement for children in care to help track and promote their achievements.

Previously education of Looked After Children was supported by The Get Real team this team ceased to exist from the 1st April 2015 and this has been replaced by a new Virtual School.

PERFORMANCE ANALYSIS The completion of the PEP moved to an E-PEP system in September (start of Autumn term) It was anticipated that performance data would take some time to show improvement and performance was of significant concern. Urgent activity was undertaken to examine the issues and as a result a revised system for signing off of PEPs was put in place by the Assistant Director Education and Skills this resulted in a jump in performance. Addressing the backlog has also retrospectively improved the performance now showing for October.

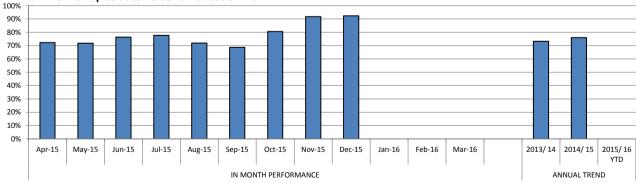
		7.10	7.11
		% LAC with a Personal Education Plan	% LAC with up to date Personal Education Plan
	Apr-15	92.9%	72.3%
	May-15	92.6%	71.8%
ш	Jun-15	94.5%	76.3%
IN MONTH PERFORMANCE	Jul-15	93.2%	77.7%
RM	Aug-15	93.2%	71.9%
RFO	Sep-15	93.6%	68.6%
H F	Oct-15	95.8%	80.5%
ILNC	Nov-15	96.6%	91.7%
й х	Dec-15	96.7%	92.3%
=	Jan-16		
	Feb-16		
	Mar-16		
ΡŁ	2013/ 14	65.7%	73.3%
REND	2014/ 15	68.7%	76.0%
A F	2015/ 16 YTD		
BN	SN AVE		
LATEST CHMARKIN	BEST SN		
INCHIN	NAT AVE		
BEN	NAT TOP QTILE		

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 DEFINITION
 Following a child becoming a LAC, it may be deemed suitable for a child to become adopted which is a legal process of becoming a non-biological parent.

 The date it is agreed that it is in the best interests of the child that they should be placed for adoption is known as their 'SHOBPA'. Following this a family finding process is undertaken to find a suitable match for the child based on the child's needs, they will then be matched with an adopter(s) followed by placement with their adopter(s). This adoption placement is monitored for a minimum of 10 weeks and assessed as stable and secure before the final adoption order is granted by court decision and the adoption order is made .

 Targets for measures A1 and A2 are set centrally by government office.

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Performance each month can vary significantly given the size of the cohort there is only 1 adoption recorded for December.

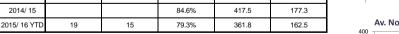
Given these factors is it most useful to look at a rolling 12 months than a month snapshot and overall performance in this area over the last 3 years has shown an improving trend. The available number of in house adopters is lower than we need and this is likely to result in the need to purchase placements from other adoption providers. The adoption recruitment campaign is being redesigned and shared arrangements with other South Yorkshire authorities are being progressed.

				10.1	10.2	10.3
		Number of adoptions	Number of adoptions completed within 12 months of SHOBPA	% adoptions completed within 12 months of SHOBPA	Av. No. days between a child becoming LAC & having a adoption placement (A1) (rolling yr.)	Av. No. days between placement order & being matched with adoptive family (A2) (rolling vr.)
	Apr-15	4	4	100.0%	389.9	142.2
	May-15	2	1	50.0%	396.3	144.7
	Jun-15	2	1	50.0%	399.6	148.9
NCE	Jul-15	8	6	75.0%	379.7	139.6
RMA	Aug-15	1	1	100.0%	380.1	140.7
RFO	Sep-15	5	3	60.0%	378.1	149.8
H PE	Oct-15	3	3	100.0%	359.8	143.6
IN MONTH PERFORMANCE	Nov-15	0	0	-	344.1	137.9
м х	Dec-15	1	1	100.0%	340.4	147.4
=	Jan-16					
	Feb-16					
	Mar-16					

	% ad	optio	ns comp	leted wi	thin 12	mon	iths of	SHO	BPA											
100% -																				
90%																				
80% -							_				-									
70% ·		-					_												_	-
60%							_				-		_							-
50% -									_											<u> </u>
40%		_	_				_		_		-									
30%		_	_				_		_				_							
20%							_		_				_							
10%							_		_											_
0%																				
0,0	Apr-:	15	May-15	Jun-15	Jul	-15	Aug-1	5	Sep-15		Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	2013/14	2014/15	2015/16	5 YTD
									IN	MONTH	I PERFOR	RMANCE						ANNU	AL TREND	







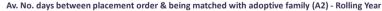
661.0

315.0

55.6%

<u>o</u>	SN AVE			
EST ARKING	BEST SN			
LATE BENCHM	NAT AVE			
BE	NAT TOP QTILE			

\*Annual Trend relates to current reporting year April to Mar not rolling year





2013/14

ADOPTIONS

# LAC - PARTICIPATION

The child's voice is a phrase used to describe the real involvement of children and young people. Children and young people should have the opportunity to describe things from their point of view, be continually involved, and have information fed back to them in a way that they can understand. There should always be evidence that their voice has influenced the decisions that professionals have made. These indicators relate to LAC reviews.

Exception reporting has not yet been established. It is essential that creative methods are used to allow all children to participate in their Looked After Children Reviews and

exception reporting arrangements are to be put in place to examine the circumstances of all children who have not participated in one of the ways identified.

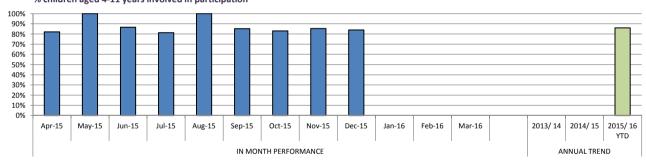
% Children age 4-11 years and 12-18 years, involved in participation relates to the a combined figure for the following:-

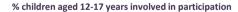
DEFINITION
 • number of children that have either attended their review in person and has spoken for him or herself
 • number of children that have attended their review and used an advocate to speak on his or her behalf
 • number of children attending a review and conveying his or her views symbolically (non-verbal)
 • number of children who have not attended a review but briefs an advocate to speak for him or her
 • number of children who have not attended a review but conveys his or her feelings to the review by a facilitative medium

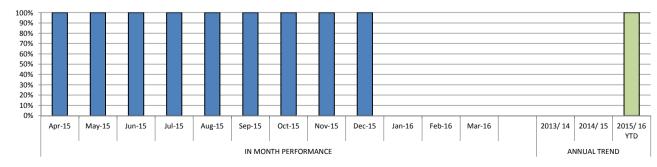
PERFORMANCE ANALYSIS

		12.1	12.2
		% children aged 4-11 years involved in participation	% children aged 12-17 years involved in participation
	Apr-15	82.1%	100.0%
	May-15	100.0%	100.0%
	Jun-15	86.5%	100.0%
IN MONTH PERFORMANCE	Jul-15	81.3%	100.0%
RM/	Aug-15	100.0%	100.0%
RFO	Sep-15	85.1%	100.0%
H PE	Oct-15	82.9%	100.0%
ITNC	Nov-15	85.3%	100.0%
N MC	Dec-15	83.9%	100.0%
=	Jan-16		
	Feb-16		
	Mar-16		
٥	2013/ 14		
IREND	2014/ 15		
₹F	2015/ 16 YTD	85.9%	100.0%

% children aged 4-11 years involved in participation







## CASELOADS

DEFINITION

Caseload figures relate to the number of children the social worker is currently the lead key worker. Fieldwork teams relate to frontline social care services including the four Duty Teams, none Long Term CIN Teams, two LAC teams and the CSE Team. All averages are calculated on a full time equivalency basis, based on the number of hours the worker is contracted to work.

PERFORMANCE ANALYSIS

Weekly performance meetings continue to examine caseloads in detail to ensure they are commensurate with the skills and experience of the Social Worker concerned. All those over the 22 are examined and the reasons explained. For example some senior social workers have students allocated to them and the student caseload shows under the supervisor's name. Some of the caseload averages look artificially low because of the number of newly qualified workers in the teams. The NQSWs must have a reduced caseload whilst they complete their first assessed year in practice. This does place an additional burden on some of the more experienced workers who have to carry more cases to compensate. However supporting NQSWs is one of the strategies designed to achieve a permanent workforce in future years and reduce the reliance on agency staff. The reconfiguration of teams is intended to reduce team sizes so that all managers have no more than 6/7 gualified staff to supervise. This will increase management direction and grip on individual cases and ensure there is sufficient capacity for high guality supervision across the service. Caseloads in Children's Disability Service have now reduced significantly following a specific piece of work to ensure that cases were in the correct teams. Average caseloads within the looked after service have also reduced. There is an expectation that improved guality is delivered given this reduction of workload pressures.

		11.1	11.2	11.3	11.4	11.5	11.6	11.7	11.8
		Maximum caseload of social workers in key Safeguar ding Teams	Maximum caseload of social workers in LAC Teams	Av. no. cases in LAC Teams	Av. no. cases in Duty Teams	Av. no. cases in CIN North Teams	Av. no. cases in CIN South Teams	Av. no. cases in Children' s Disability Team	Av. no. cases in Children Sexual Exploitati on Team
	Apr-15	27.0	20.0	16.0	12.4	18.5	17.2	21.7	7.3
	May-15	27.0	20.0	16.1	14.3	18.0	17.3	20.9	5.2
ш	Jun-15	29.0	20.0	16.1	15.0	18.7	15.5	21.5	4.9
ANCI	Jul-15	29.0	20.0	14.5	14.0	17.7	14.5	22.5	8.4
RM	Aug-15	35.0	20.0	15.4	19.8	17.5	15.2	21.6	6.3
RFO	Sep-15	28.0	19.0	15.1	16.4	15.5	14.9	22.7	6.3
E E	Oct-15	31.0	19.0	14.1	16.6	16.7	13.7	21.1	7.1
ILNC	Nov-15	27.0	19.0	14.1	15.9	17.1	14.4	20.3	5.7
IN MONTH PERFORMANCE	Dec-15	34.0	19.0	11.4	21.0	13.5	15.7	15.4	4.3
=	Jan-16								
	Feb-16								
	Mar-16								

		2013/14				
NUA	RUNA	2014/ 15 2015/ 16				
	AN	2015/ 16 YTD				



